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## Gallagher Pharmacy - Stevenston

Pharmacy In Stevenston



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### *Pharmacy In Stevenston*

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### **Understanding Gallagher Pharmacy: A Closer Look at Services and Customer Feedback**

Gallagher Pharmacy, located in Stevenston, has been a vital resource for the community, providing essential medication and health services. However, like any establishment, it has garnered mixed reviews regarding its customer service and operational efficiency.

### **Customer Experiences: The Good and the Bad**

Many patrons have praised the \*\*staff for their politeness and helpfulness\*\*.

Numerous comments highlight how hard the team works every day to manage a substantial volume of prescriptions. One customer noted, "Staff are very polite, very helpful and work hard everyday with the amount of prescriptions processed here!" This dedication is evident, especially in a busy environment. However, there have been several concerning reports regarding prescription management. Some customers expressed frustration with lost prescriptions or medications not being ready for collection on scheduled days. One user stated, "Keep losing prescriptions or they are never ready on your collection day." Such issues can be critical, particularly for individuals requiring timely access to medication.

### **The Payment Process: Credit Cards Accepted**

In today's digital age, managing payments effectively is crucial for pharmacies. At Gallagher Pharmacy, customers can benefit from the convenience of using **\*\*credit cards for their transactions\*\***. This payment method simplifies the process of purchasing medication, allowing for smoother experiences, especially during peak hours.

### **Addressing Customer Service Concerns**

Despite some positive feedback, numerous customers have flagged significant concerns regarding **\*\*customer service\*\***. Reports of employees lacking awareness about prescription orders and miscommunication have surfaced. One frustrated customer shared, "Phoned twice and went in personally to check for prescription...Really amateur stuff when people are in dire need of medication." Such comments reflect a pressing need for improved training and better organization within the pharmacy, particularly in handling prescription orders. Furthermore, the service during peak hours, while acknowledged as **\*\*hard-working\*\***, often leads to longer wait times and overwhelmed staff. Comments like "Awfully busy but staff are hard working and quick to help with any query" illustrate this dichotomy—while the team is committed, the sheer volume of customers may hinder efficient service delivery.

### **Conclusion: Potential for Improvement**

Gallagher Pharmacy plays a crucial role in the health landscape of Stevenston. While many commend the friendly and professional staff, significant areas for improvement exist, particularly in managing prescriptions and enhancing customer service training. As the pharmacy continues to serve the community, addressing these issues will be imperative for maintaining trust and reliability among its customers.

**We are positioned at**

33 New St, KA20 3HB Stevenston, - United Kingdom (GB)

The phone number of the mentioned **Pharmacy** is +441294464259  
And if you want to send a WhatsApp, you can do so at +441294464259

### Our service hours are:

Day Hours

Monday  
9?AM–1?PM

Tuesday  
Closed

Wednesday  
9?AM–1?PM 2–5:30?PM

Thursday  
9?AM–1?PM 2–5:30?PM

Friday  
9?AM–1?PM 2–5:30?PM

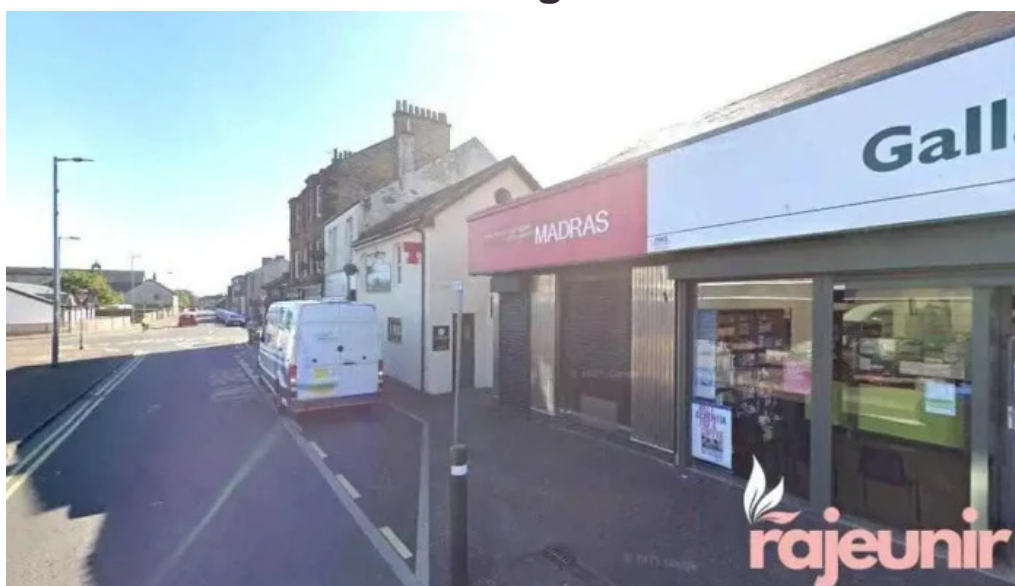
Saturday  
9?AM–1?PM 2–5:30?PM

Sunday  
9?AM–1?PM 2–5:30?PM

The website is Gallagher Pharmacy

If necessary to update any detail that you consider is incorrect concerning this portal, please send a message so we can we will adjust it promptly. In advance thanks.

### Images



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*Payments, Credit cards*

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