



Rowlands Pharmacy Mintlaw - Peterhead

Pharmacy In Peterhead



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Pharmacy In Peterhead

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Understanding Rowlands Pharmacy Mintlaw: A Comprehensive Overview

Rowlands Pharmacy Mintlaw, located in Peterhead, is a healthcare establishment that provides a variety of essential services. However, customer experiences have been mixed, raising important points about their ****service options****, ****payments****, and overall accessibility.

Payment Options at Rowlands Pharmacy

One key aspect of any pharmacy is its payment methods. At Rowlands Pharmacy Mintlaw, customers can utilize various ****payment options**** including

traditional **credit cards** and **debit cards**. The adoption of **NFC mobile payments** also makes transactions quicker and more convenient for tech-savvy individuals. Despite these options, some customers have reported delays in their service, leading them to search for alternatives.

Service Issues and Delivery Concerns

A significant number of reviews indicate dissatisfaction with the **delivery service**. Some users expressed frustration over late medication deliveries, with one individual noting they received someone else's prescription entirely. Such incidents raise concerns about patient safety and trust. Furthermore, the implementation of a **text message service** to notify customers when prescriptions are ready has been criticized due to inaccuracies, leaving many frustrated after long waits.

Accessibility Features

Rowlands Pharmacy Mintlaw does provide a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, which is crucial for individuals with mobility challenges. However, the overall customer service experience appears to be inconsistent according to various reviews. Some customers commend the staff's helpfulness, while others report rude behavior and lack of professionalism.

Customer Experiences: A Mixed Bag

The reviews highlight a spectrum of experiences; while some commend the pharmacy for genuine care, others detail unnerving interactions. One user mentioned feeling embarrassed during a consultation, while another experienced considerable delays in service. Several reviews suggest a lack of communication between staff, which exacerbates wait times and service quality.

The Path Forward for Rowlands Pharmacy Mintlaw

While Rowlands Pharmacy Mintlaw offers essential services in a community with limited options, there is a clear need for improvement. Addressing delivery reliability, enhancing communication, and ensuring staff training could significantly enhance the customer experience. For those in need of pharmacy services, it remains a primary choice in Mintlaw, but potential patrons should be aware of the varying experiences reported by previous customers. As improvements are made, the pharmacy could very well become a trusted healthcare partner for the community.

You can find us at

The Square, AB42 5EH Peterhead, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441771623627
And if you want to send a WhatsApp, you can do so at +441771623627

Our public attention hours are:

Day Hours
Monday
9?AM–5:30?PM
Tuesday
Closed
Wednesday
9?AM–6?PM
Thursday
9?AM–6?PM
Friday
9?AM–6?PM
Saturday
9?AM–6?PM
Sunday
9?AM–6?PM

The website is Rowlands Pharmacy Mintlaw

If you need to update any element that you think is incorrect related to this web, we urge you to send us a message so that we will adjust it at the earliest convenience. Thanks beforehand thanks.

Images



Rowlands pharmacy mintlaw peterhead



Rowlands pharmacy mintlaw map



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Tags

Credit cards, Delivery, NFC mobile payments, Accessibility, Service options, Debit cards, Wheelchair-accessible car park, Wheelchair-accessible entrance, Payments

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