



## LloydsPharmacy - Perth

Pharmacy In Perth

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### *Pharmacy In Perth*

### *LloydsPharmacy - Perth*

#### **LloydsPharmacy in Perth: A Comprehensive Overview**

LloydsPharmacy, located in a prime area of Perth, aims to provide a varied range of services, from filling prescriptions to offering over-the-counter medications. However, recent customer feedback indicates that while the pharmacy has its strengths, there are also areas that require significant improvement.

#### **Accessibility and In-store Experience**

The pharmacy features a **\*\*wheelchair-accessible entrance\*\***, making it easier

for all customers to access services. Customers have noted the presence of **seating while waiting**, which adds comfort during the sometimes lengthy wait times. Despite these positive aspects, many have voiced concerns regarding crowded conditions, especially during peak hours.

### **Service Options and Planning**

One of the key offerings at LloydsPharmacy is **in-store pick-up**. However, delays in processing prescriptions have led to customer frustration. Many individuals report waiting up to 10-20 minutes for prescriptions even when they seem straightforward. The pharmacy's **service options** also include **delivery**, but issues with stock availability and delays often overshadow these conveniences.

### **Payment Methods: Simplified Transactions**

LloydsPharmacy accepts **credit cards** and **debit cards**, along with **NFC mobile payments**, making transactions quick and efficient. Yet, the inconsistency in service has left some customers questioning the reliability of these payment methods when facing long wait times for their prescriptions.

### **A Community Approach: Safety and Inclusivity**

LloydsPharmacy strives to be recognized as an **LGBTQ+ friendly** space, and many customers appreciate the efforts to create a **transgender safe space**. This commitment to inclusivity is essential, particularly in a healthcare setting where everyone should feel welcome and respected.

### **Challenges Faced by Customers**

Despite its potential, customer experiences at LloydsPharmacy have been mixed. Many patrons express dissatisfaction with the **crowd control** and **planning** of staff schedules. Repeated reports highlight long waits for emergency prescriptions and stock shortages, leading to increased frustration. For example, one customer recounted needing to wait over two hours for an emergency prescription and receiving no updates on the situation.

### **Management and Customer Service Concerns**

A notable theme in customer feedback is the perceived lack of professionalism among staff. Comments include unhelpful attitudes and a sense of disorganization, further contributing to the negative experience. Several customers have expressed disappointment in the pharmacy's overall management, indicating that the service could greatly benefit from reassessment and improvement.

### **Conclusion: A Need for Improvement**

While LloydsPharmacy has the potential to be a valuable healthcare resource in Perth, customer feedback suggests considerable room for improvement.

Addressing issues related to **accessibility**, **staff management**, and **customer service** could enhance the overall experience for patrons. Regular assessments and adjustments in strategies will be crucial for this pharmacy to meet the needs of its diverse clientele effectively.

**We are at**

115 Glover St, PH2 0JF Perth, - United Kingdom (GB)

The phone of the mentioned **Pharmacy** is +441738624566

And if you want to send a WhatsApp, you can do so at +441738624566

**Our business hours are:**

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–12:30?PM
Sunday	Closed

The website is LloydsPharmacy

In case you want to adjust any information that you feel is not correct related to this portal, we kindly request deliver a message so that we will adjust it at the earliest convenience. Thanks beforehand thanks.

**Images**



*Lloydspharmacy street view 360deg*



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*Lloydspharmacy map*

**LloydsPharmacy**

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## Tags

*NFC mobile payments, Transgender safe space, Delivery, Wheelchair-accessible entrance, Accessibility, Debit cards, Payments, Credit cards, In-store pick-up, Quick visit, Crowd, In-store shopping, LGBTQ+ friendly, Planning, Service options*

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