



Rowlands Pharmacy Edinburgh Road - Penicuik

Pharmacy In Penicuik

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Pharmacy In Penicuik

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Rowlands Pharmacy: A Mixed Bag of Services on Edinburgh Road

Located in Penicuik, **Rowlands Pharmacy** has garnered both positive and negative feedback from its patrons. While some customers praise the **excellent service** offered by the staff, others express frustration over long wait times and unprofessional behavior.

Accessibility Features

One notable aspect of **Rowlands Pharmacy** is its commitment to **accessibility**. The pharmacy includes a **wheelchair-accessible entrance**, ensuring that everyone can access their services with ease. However, despite this physical accessibility, the overall service experience appears to be inconsistent based on customer reviews.

Service Options and Delivery

The pharmacy offers various **service options**, including prescription dispensing and consultations. In some cases, patients have reported quick turnaround times for their prescriptions, noting waits of just a few minutes. However, others have encountered delays exceeding an hour, leaving them frustrated with the lack of communication from the staff.

Payment Methods

Rowlands Pharmacy accepts multiple forms of payment, including **debit cards** and **credit cards**. Additionally, **NFC mobile payments** are available for those looking for a contactless transaction option. This flexibility in **payments** is appreciated by many, although it does not seem to compensate for the poor service experienced by others.

Customer Service Experiences

Customer experiences at Rowlands Pharmacy vary significantly. While some individuals commend the staff for their friendliness and willingness to help, others have encountered rude and judgmental behavior. Instances of perceived discrimination and a lack of confidentiality have also been reported, raising serious concerns about the pharmacy's approach to customer care. One customer noted, "When I am standing behind the partition, I generally don't wish to announce my health concerns to everyone waiting." Such comments highlight the need for improved communication and sensitivity among the pharmacy staff.

Conclusion

While **Rowlands Pharmacy** on Edinburgh Road offers essential services and amenities such as **accessibility** and various **payment options**, it faces challenges in delivering consistent and respectful customer service. Prospective customers may want to weigh these factors before deciding to visit.

We are found at

22 Edinburgh Rd, EH26 8NW Penicuik, - United Kingdom (GB)

The contact phone of the respective **Pharmacy** is +441968676868
And if you want to send a WhatsApp, you can do so at +441968676868

Our service hours are:

Day Hours
Monday
9?AM–6?PM
Tuesday
9?AM–6?PM
Wednesday
9?AM–1?PM
Thursday
Closed
Friday
9?AM–6?PM
Saturday
9?AM–6?PM
Sunday
9?AM–6?PM

The website is Rowlands Pharmacy Edinburgh Road

If you need to change any data that you believe is not precise concerning this page, we ask send us a message and we will correct it as soon as possible.
With anticipation thank you very much.

Images



Tags

Credit cards, NFC mobile payments, Debit cards, Wheelchair-accessible entrance, Service options, Payments, Delivery, Accessibility

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