



Tesco Pharmacy - Inverness

Pharmacy In Inverness



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Pharmacy In Inverness

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Tesco Pharmacy in Inverness: Accessibility and Services

The Tesco Pharmacy located in Inverness is meant to serve the community with a variety of healthcare services. However, feedback from customers presents a mixed picture regarding its accessibility and overall service quality.

Accessibility and Wheelchair-Accessible Car Park

For those needing accessible options, Tesco Pharmacy features a ****wheelchair-accessible car park****. This amenity is crucial for individuals with disabilities or mobility issues who require easy access to essential medication.

However, there have been numerous complaints about the facility's overall service, particularly regarding ****in-store pick-up**** of prescriptions.

Poor Customer Service and Planning Issues

Many customers report experiencing significant difficulties when attempting to collect their prescriptions. Instances of being told to return later or finding that prescriptions were not ready are common. One dissatisfied customer recounted having to consecutively visit the pharmacy before finally receiving their medication. This inconsistency raises concerns about the pharmacy's ****planning**** and management of prescriptions.

On-Site Services and Service Options

The service options at Tesco Pharmacy may include basic over-the-counter medications, but many customers feel that the staff lacks the professional expertise needed to provide adequate advice on specific medications. This gap in service is especially troubling for those who rely on pharmacists for guidance on medication differences and effects.

Delivery and Recycling Options

While delivery and ****recycling**** of batteries and other items may be available, feedback indicates that the pharmacy may not effectively communicate these options to the public. Residents have expressed frustration over the lack of information on whether medications are available for delivery, which could greatly benefit those with mobility issues or those living in isolation.

Quick Visit Turned Frustrating Experience

Despite the pharmacy's intent to provide a quick and efficient service, many visitors found that their experiences often turned into lengthy and frustrating occasions. Customers have voiced complaints about long wait times, unresponsive phone lines, and frequently incorrect opening hours. These issues culminate in unnecessary trips, leaving many feeling that the pharmacy does not prioritize their needs.

Conclusion

Tesco Pharmacy in Inverness has the potential to be a vital health resource for the community but currently faces numerous challenges regarding customer service and prescription management. With a heightened focus on improving accessibility, communication, and staff training, this pharmacy could better serve its clientele and improve its reputation within the community.

The location of our premises is

Inshes Retail Park Milton, Dell of Inshes, IV2 3TW Inverness, - United Kingdom (GB)

The phone of the respective **Pharmacy** is +443456779376

And if you want to send a WhatsApp, you can do so at [+443456779376](https://www.whatsapp.com/chat?phone=443456779376)

Our service hours are:

Day Hours
Monday
9?AM–7?PM
Tuesday
9?AM–7?PM
Wednesday
9?AM–7?PM
Thursday
10?AM–4?PM
Friday
9?AM–7?PM
Saturday
9?AM–7?PM
Sunday
9?AM–7?PM

The website is [Tesco Pharmacy](#)

In case you want to update any element that you think is not accurate related to this portal, please forward a message so we can we will adjust it at the earliest convenience. Thank you in advance we appreciate it.

Images



Tesco pharmacy inverness

Tags

Recycling, In-store pick-up, Planning, Batteries, Quick visit, Service options, On-site services, Delivery, Wheelchair-accessible car park, Accessibility

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