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## Willis Pharmacy - Glasgow

Pharmacy In Glasgow



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*Pharmacy In Glasgow*

*Willis Pharmacy - Glasgow*

### **Willis Pharmacy: A Mixed Experience in Glasgow**

Willis Pharmacy, located in Glasgow, has gained a reputation that is as varied as its service options. While some customers praise the **\*\*LGBTQ+ friendly\*\*** atmosphere, others have reported concerning experiences that highlight areas needing improvement.

#### **Transgender Safe Space**

One of the potential positives of Willis Pharmacy is its commitment to being a **\*\*transgender safe space\*\***. This is vital for fostering an inclusive environment

where all individuals feel welcome. However, recent comments from patrons indicate that there may be inconsistencies in staff training and attitudes that could undermine this commitment.

### **Service Options and Accessibility**

Accessibility is crucial in any pharmacy setting. Willis Pharmacy offers a **wheelchair-accessible entrance**, making it easier for those with mobility issues to shop in-store. Unfortunately, there have been numerous reports of **disability discrimination** within the pharmacy, calling into question their dedication to providing a supportive environment for all.

### **In-Store Shopping and Payments**

For those who prefer **in-store shopping**, Willis Pharmacy provides various payment options, including **credit cards** and **debit cards**. The introduction of **NFC mobile payments** has streamlined the transaction process; however, many customers have reported frustrating waits during busy times, which can detract from the shopping experience.

### **Quick Visit vs. Long Waits**

While many hope for a **quick visit** to pick up prescriptions, some patrons have expressed dissatisfaction with long wait times—reportedly over an hour on occasion. Comments indicate that operational inefficiencies, such as understaffing and unresponsive phone lines, contribute to these delays.

### **In-Store Pick-Up and Delivery Services**

Willis Pharmacy does offer **in-store pick-up** and delivery services, which can be incredibly helpful for patients who require medication without the hassle of waiting in line. Positive experiences, such as the kindness shown by staff during deliveries, have been noted, contrasting sharply with negative feedback about customer service.

### **The Impact of Staff Training**

Customer reviews often highlight the need for improved staff training to address issues like **slanderous comments**, rude behavior, and lack of assistance, especially towards elderly customers. Training could enhance the pharmacy's ability to deliver consistent and friendly service.

### **Conclusion: Room for Improvement**

Willis Pharmacy stands at a crossroads. With a solid foundation of community support and a commitment to being **LGBTQ+ friendly**, there is much potential for improvement. Enhancing **customer service**, addressing accessibility concerns, and streamlining operations could transform the pharmacy into a truly welcoming space for all. As it stands, feedback indicates that while there are moments of great service, substantial changes are

necessary for the pharmacy to meet the diverse needs of its clientele effectively.

**Our business is located at**

298 Dyke Rd, G13 4QU Glasgow, - United Kingdom (GB)

The phone of said **Pharmacy** is +441419592456

And if you want to send a WhatsApp, you can do so at +441419592456

**You can visit us at the following hours:**

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–1?PM
Sunday	Closed

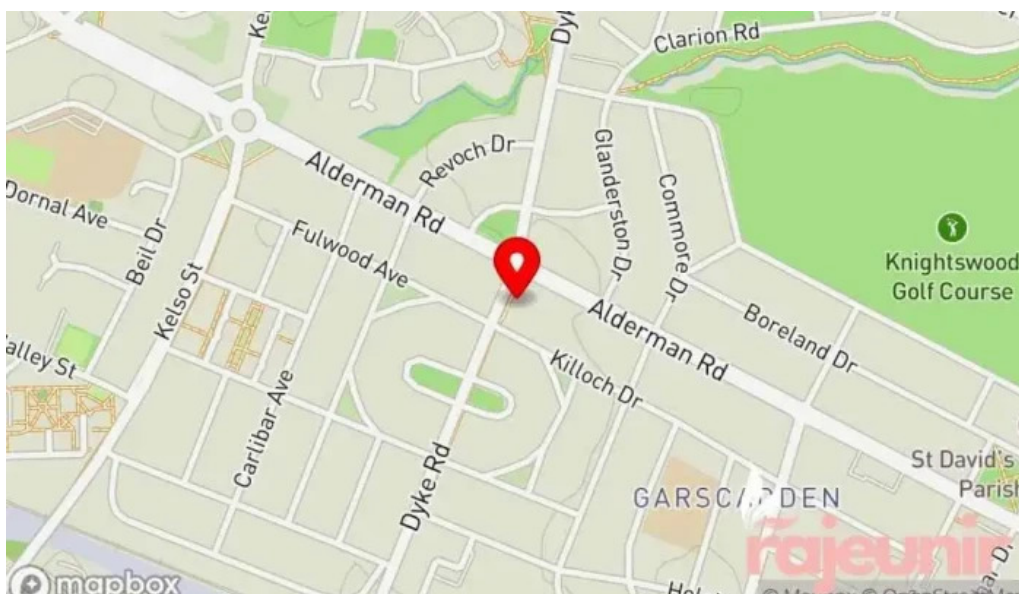
The website is Willis Pharmacy

In case you want to update any data that you feel is not correct concerning this site, please send a message so we can we will fix it promptly. In advance thanks for your cooperation.

## Images



*Willis pharmacy street view 360deg*



*Willis pharmacy map*





*Willis pharmacy glasgow*

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## Tags

*Delivery, Transgender safe space, Wheelchair-accessible entrance, Payments, Service options, Crowd, Debit cards, In-store shopping, Credit cards, Planning, In-store pick-up, LGBTQ+ friendly, NFC mobile payments, Quick visit, Accessibility*

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