



Rowlands Pharmacy Crown Street - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

Rowlands Pharmacy Crown Street - Glasgow

Welcome to Rowlands Pharmacy, Crown Street, Glasgow

Rowlands Pharmacy located at Crown Street in Glasgow is a key player in providing essential pharmaceutical services to the local community. Unfortunately, customer feedback has revealed some challenges that need addressing.

Payment Options and Accessibility

At Rowlands Pharmacy, **credit cards** are accepted, making it convenient for customers to make **payments** without hassle. The pharmacy also boasts a **wheelchair-accessible entrance**, ensuring that everyone can access their services. However, many reviews indicate that while the facilities are accommodating, the level of service could be improved to match the accessibility features provided.

Service Options and Experience

While some customers have expressed satisfaction with the helpfulness of staff, others have reported issues with prescription availability. Many have experienced delays, claiming that they often have to wait longer than expected for their medications. One user mentioned, "Bring a book or something to pass the time because they take forever to serve you!" This sentiment echoes the experiences of several other patrons who have found themselves waiting for what seems like an eternity.

On the positive side, there are frequent mentions of friendly staff who strive to assist customers even during busy periods. Some reviewers highlighted how staff helped sort out prescriptions with doctors when issues arose, showcasing their dedication despite feeling overwhelmed.

In-Store Pick-Up Challenges

Despite the advantage of **in-store pick-up**, the reliability of this service has come into question. Some patients reported receiving text messages indicating that their prescriptions were ready for collection, only to find that the items were out of stock. This inconsistency has led to frustration among customers, with one stating, "I'll be changing to another chemist who will do their job." Such experiences suggest a need for better communication and inventory management within the pharmacy.

Conclusion

While Rowlands Pharmacy on Crown Street offers essential services and has a commitment to customer care, it must focus on improving wait times, prescription accuracy, and overall service efficiency. Addressing these concerns could enhance both customer satisfaction and operational success.

You can find us at

190 Crown St, G5 9ZR Glasgow, - United Kingdom (GB)

The contact phone of the respective **Pharmacy** is +441414295037

And if you want to send a WhatsApp, you can do so at [+441414295037](https://www.whatsapp.com/business/profile/441414295037)

We are open during the following hours:

Day Hours
Monday

Closed

Tuesday

8:30?AM–6?PM

Wednesday

8:30?AM–6?PM

Thursday

8:30?AM–6?PM

Friday

8:30?AM–6?PM

Saturday

8:30?AM–6?PM

Sunday

9?AM–5?PM

The website is [Rowlands Pharmacy Crown Street](http://www.rowlandspharmacy.co.uk)

If you wish to alter any data that you feel is incorrect about this web, please deliver a message so we can we will correct it quickly. Thanks beforehand thanks.

Images



Rowlands pharmacy crown street glasgow

Tags

Wheelchair-accessible entrance, In-store pick-up, Payments, Credit cards, Service options, Accessibility

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