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Pulse Pharmacy Ltd - Glasgow

Pharmacy In Glasgow

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Pharmacy In Glasgow

Pulse Pharmacy Ltd - Glasgow

Pulse Pharmacy Ltd: Navigating Services and Customer Experiences

Pulse Pharmacy Ltd, located in Glasgow, has garnered varied reviews from customers and healthcare professionals alike. Amidst the mixed feedback, it's essential to explore the real implications of their service, payment options, and delivery choices.

Quick Visit & Service Options

Many patrons opt for a ****quick visit**** to Pulse Pharmacy due to its proximity. However, the efficiency of these visits can sometimes be hampered by

unprofessional behavior from the staff. Customers have reported experiences ranging from friendly and helpful service to rude and inconsiderate interactions. This inconsistency raises concerns about the overall customer experience. While some have praised the knowledge and dedication of the pharmacists, others have highlighted instances where staff lacked empathy, particularly when dealing with vulnerable customers. It's crucial for any pharmacy, including Pulse, to ensure that all staff members are trained to treat every individual with respect and compassion.

Payment Methods: Debit Cards, Credit Cards, and NFC Mobile Payments

Pulse Pharmacy accommodates various **payment methods**, including **debit cards** and **credit cards**. Additionally, with the rise of technology, many customers now prefer **NFC mobile payments** for their convenience. This flexibility allows for a smoother transaction process, although it is overshadowed by some negative experiences relating to service quality.

Planning and Delivery Services

Another significant factor for many customers is the **delivery service** offered by Pulse Pharmacy. For those unable to visit in person, especially individuals with disabilities, this service can be a lifesaver. Positive feedback indicates that the delivery driver, David, is a valuable asset, providing timely assistance to housebound patients. However, there are accounts where customers experienced delays or a lack of urgency during critical circumstances, which can lead to dissatisfaction.

Customer Feedback: A Mixed Bag

The diverse range of customer feedback highlights the importance of consistent service at Pulse Pharmacy. While many customers express gratitude for the knowledgeable staff and quick solutions to medication needs, others report shocking instances of rudeness and poor communication. For example, cases involving customers in distress who were met with insensitivity paint a concerning picture of the pharmacy's interpersonal dynamics. In particular, several comments emphasized the need for better training in handling sensitive situations, especially concerning customers with medical urgencies or disabilities. The divergence in experiences suggests that while some staff excel in providing quality care, others need further training in customer service and empathy.

Conclusion

In summary, Pulse Pharmacy Ltd's reputation is shaped by both commendable and disappointing customer experiences. With improvements in training for staff on empathy and customer interaction, along with maintaining the quality of services like delivery and payment options, Pulse Pharmacy could enhance its standing in the community. Ultimately, ensuring every customer feels valued

and heard will be key to transforming the pharmacy's reputation for the better.

Our address is

10 Newdyke Rd, G66 2PX Glasgow, - United Kingdom (GB)

The phone of said **Pharmacy** is +441415641211

And if you want to send a WhatsApp, you can do so at +441415641211

Our public attention hours are:

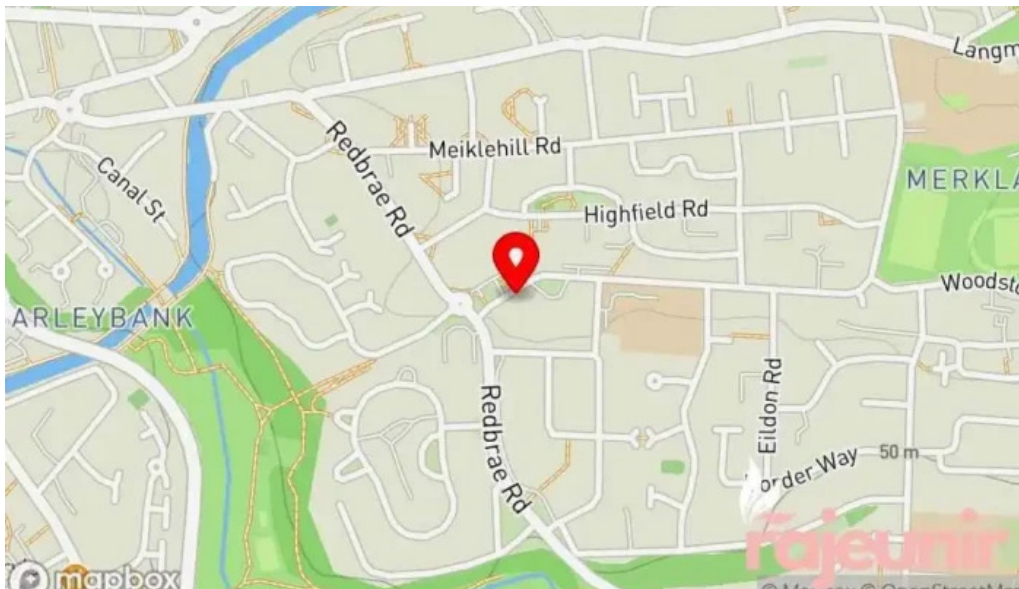
Day Hours
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9?AM–5:30?PM
Tuesday
9?AM–5:30?PM
Wednesday
9?AM–5:30?PM
Thursday
9?AM–5:30?PM
Friday
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Images



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