



Dickson Chemist (Was Leslie Chemist) - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

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Exploring Dickson Chemist: A Local Pharmacy in Glasgow

Dickson Chemist, formerly known as Leslie Chemist, is a notable pharmacy located at 222 Main Street in Glasgow. This establishment has garnered mixed reviews from the community, highlighting both exceptional customer service and areas needing improvement. Let's delve into what makes this pharmacy significant for its patrons.

Quick Visits and Efficient Service

Many customers appreciate the **quick visit** experience at Dickson Chemist. A recent visitor recounted how, after a brief wait at a different branch, they received their child's prescription within just five minutes at this location. The staff member was not only efficient but also offered valuable advice regarding over-the-counter medications, such as Calpol for kids. This kind of attentive service is crucial for parents seeking timely solutions.

Accessibility and Service Options

The pharmacy boasts a **wheelchair-accessible entrance**, ensuring that all community members can access its services without barriers. Furthermore, Dickson Chemist offers various **service options** including **in-store pick-up** and reliable **delivery** services, catering to customers who may prefer shopping from the comfort of their homes.

Payment Flexibility with NFC Mobile Payments

In today's digital age, **NFC mobile payments** are becoming increasingly important. Dickson Chemist accommodates customers by accepting credit cards and offering options for seamless transactions. This flexibility enhances the overall shopping experience, particularly for those in a hurry or managing prescriptions on the go.

Customer Experiences: The Good and the Bad

While many reviews highlight helpful and friendly staff, there are also accounts of poor customer service. For instance, one customer expressed frustrations over long waits for delivery and unresponsive phone lines, suggesting that improvements in **customer communication** are necessary. Additionally, some patrons have noted instances where staff were more engaged in personal conversations than assisting customers, indicating a need for better employee training and focus.

Addressing Community Needs

Despite mixed reviews, the pharmacy has its advocates, with several customers praising staff members for going above and beyond their expected duties. Compliments about the staff's friendliness and attentiveness point to a strong community connection, emphasizing the importance of local businesses that care about their clientele. However, consistent complaints about stock availability and responsiveness suggest that the management should consider strategic improvements.

Conclusion: A Pharmacy with Potential

In conclusion, Dickson Chemist serves as a vital resource for many in Glasgow. Its strengths lie in quick service, accessible facilities, and a willing staff, yet it faces challenges that could impair customer satisfaction. By addressing these issues, particularly around service efficiency and community engagement, Dickson Chemist can enhance its reputation as a trusted neighborhood pharmacy. For those seeking a local chemist, it remains an option worth considering.

Our premises are located at

108 Main St, G72 7EJ Glasgow, - United Kingdom (GB)

The phone of this **Pharmacy** is +441416414667

And if you want to send a WhatsApp, you can do so at +441416414667

We are open during the following hours:

| Day | Hours |
|-----------|--------------|
| Monday | Closed |
| Tuesday | 9?AM–5:30?PM |
| Wednesday | 9?AM–5:30?PM |
| Thursday | 9?AM–5:30?PM |
| Friday | 9?AM–5:30?PM |
| Saturday | 9?AM–5:30?PM |
| Sunday | 9?AM–5?PM |

The website is Dickson Chemist (Was Leslie Chemist)

If you need to modify any detail that you think is incorrect regarding this web, we kindly request forward a message so that we will adjust it at the earliest convenience. In advance thank you very much.

Images



Dickson chemist was leslie chemist glasgow

Tags

Planning, Service options, Credit cards, Payments, Wheelchair-accessible entrance, In-store pick-up, Accessibility, Delivery, Quick visit, NFC mobile payments

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