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Boots Pharmacy - Glasgow

Pharmacy In Glasgow



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Pharmacy In Glasgow

Boots Pharmacy - Glasgow

Boots Pharmacy in Glasgow: A Comprehensive Review

Located in the heart of Glasgow, **Boots Pharmacy** offers a variety of services to meet the needs of its customers. However, recent feedback reveals a mix of experiences regarding their **service options**, accessibility, and overall customer satisfaction.

Accessibility Features

The Boots Pharmacy on Crown Street ensures a **wheelchair-accessible entrance**, making it easy for everyone to access the store. Despite these efforts, some customers have raised concerns about **accessibility** in terms of staff responsiveness and willingness to assist those who may need extra support.

Service Options and Customer Experience

When it comes to **in-store shopping** and other **service options** like **in-store pick-up** and **delivery**, experiences vary. Many customers report long wait times, even during off-peak hours. One individual noted that despite having an email confirmation to collect a parcel, the staff struggled to locate the item, leading to frustration and delays.

Furthermore, issues with **repeat prescriptions** have also been highlighted. Some customers have expressed dissatisfaction with the **planning** of prescription readiness, claiming a lack of communication from the staff. This has resulted in unnecessary stress for those relying on timely medication pickups.

Payments and Transaction Options

Boots Pharmacy caters to modern payment preferences by accepting **credit cards** and **NFC mobile payments**. While this is appreciated by many customers, difficulties in updating opening hours and insufficient staffing during busy times can lead to frustrating experiences at the checkout.

Staff Training and Customer Service

Customer service appears to be a significant area for improvement. Many reviews point out that while some staff members are helpful and polite, others exhibit a lack of empathy, particularly in stressful situations related to health. As one reviewer described, a panic attack escalated due to the unhelpful attitude of a sales advisor. Therefore, investing in **customer service training** could greatly enhance the patient experience.

Conclusion

In summary, Boots Pharmacy in Glasgow offers essential services and accessibility features, but it faces challenges concerning customer service and effective communication. Improvements in staff training and operational management could significantly boost customer satisfaction and make a quick visit more enjoyable for everyone.

We are located at

155 Crown St, G5 9XT Glasgow, - United Kingdom (GB)

The phone number of the respective **Pharmacy** is +441414290416

And if you want to send a WhatsApp, you can do so at +441414290416

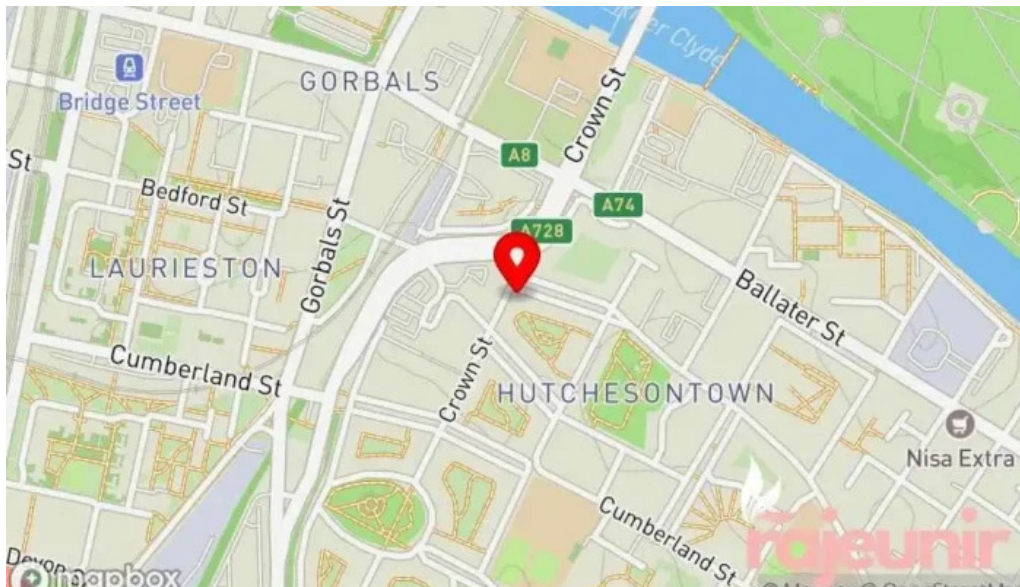
We open at the following schedule:

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–1?PM
Friday	Closed
Saturday	9?AM–6?PM
Sunday	9?AM–6?PM

The website is Boots Pharmacy

In case you want to change any detail that you feel is not correct about this web, we urge you to send us a message and we will fix it quickly. With anticipation thanks for your cooperation.

Images



Boots pharmacy map



Boots pharmacy glasgow



Boots pharmacy all

Tags

Credit cards, NFC mobile payments, Quick visit, Planning, In-store pick-up, Payments, Service options, Wheelchair-accessible entrance, In-store shopping, Delivery, Accessibility

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