



Lindsay and Gilmour Pharmacy Niddrie - Edinburgh

Pharmacy In Edinburgh



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Pharmacy In Edinburgh

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Overview of Lindsay and Gilmour Pharmacy Niddrie

Lindsay and Gilmour Pharmacy located in Niddrie, Edinburgh, serves as a vital healthcare hub for the local community. With a ****wheelchair-accessible entrance****, this pharmacy is designed to cater to the diverse needs of its customers. However, the feedback from patrons has highlighted both strengths and weaknesses in their service.

Service Options Available

The pharmacy offers various ****service options**** including prescription pickups, over-the-counter medications, and health consultations. Despite these offerings, many customers have expressed frustration regarding long waiting times, often waiting in queues for extended periods. One customer noted, "I waited in a queue for nearly half an hour and not even one person was attended to." Such delays can be particularly troubling, especially when urgent medications are required.

Delivery Service Challenges

Delivery services have been a significant point of contention, particularly for elderly customers reliant on timely medication. One reviewer shared a distressing experience involving their 91-year-old father: "The pharmacy provided a terrible delivery service for him... The longest delay has been 2 weeks!" This highlights a critical area for improvement within the pharmacy, as reliable delivery is essential for patient care.

Payment and Accessibility Options

Regarding ****payments****, the pharmacy accepts ****credit cards****, making transactions convenient for most customers. As for ****accessibility****, the pharmacy's location and design include features such as a wheelchair-accessible entrance, although some customers have criticized the overall organization and staff efficiency within the store.

Planning for Future Improvements

Despite the criticism, some customers acknowledge positive changes. One frequent visitor commented, "I have seen an improvement lately with the service." This indicates that the management may be planning enhancements to address persistent issues, potentially including increasing staffing levels or refining operational procedures.

Customer Experience and Suggestions

While some customers have reported friendly interactions with staff, others have described experiences as rude or unprofessional. A common sentiment is the need for better organization and communication within the pharmacy. To improve the customer experience, it may be beneficial for the pharmacy to implement a clearer queuing system to ensure fairness and efficiency. In summary, while Lindsay and Gilmour Pharmacy Niddrie has made strides in service quality, there remains significant room for improvement in areas such as wait times, delivery reliability, and overall staff responsiveness. For patients who prioritize timely medication access, considering alternative pharmacies may be advisable until these issues are fully resolved.

Our business is at

96 Niddrie Mains Rd, EH16 4DT Edinburgh, - United Kingdom (GB)

The phone of the respective **Pharmacy** is +441316612578

And if you want to send a WhatsApp, you can do so at +441316612578

Our service hours are:

Day	Hours
Monday	Closed
Tuesday	8:30?AM–6?PM
Wednesday	8:30?AM–6?PM
Thursday	8:30?AM–6?PM
Friday	8:30?AM–6?PM
Saturday	8:30?AM–6?PM
Sunday	9?AM–5?PM

The website is Lindsay and Gilmour Pharmacy Niddrie

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Images



Lindsay and gilmour pharmacy niddrie edinburgh

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