



Dears Pharmacy and Travel Clinic - Edinburgh

Pharmacy In Edinburgh



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Dears Pharmacy and Travel Clinic: A Mixed Bag of Services

Dears Pharmacy and Travel Clinic, located in Edinburgh, presents a variety of services for its patrons. However, experiences shared by customers reveal a spectrum of opinions regarding the pharmacy's operations.

Accessibility and Service Options

The pharmacy offers a ****wheelchair-accessible entrance****, making it easier for customers with mobility challenges to access their services. While many

appreciate the **in-store shopping** experience, the **in-store pick-up** for online orders has received mixed reviews. Some customers have reported frustrations with locating their items, indicating a need for better organization and efficiency in handling orders.

Payment Methods and Queue Management

Convenience in **payments** is crucial for any pharmacy, and Dears Pharmacy accepts various forms including **credit cards**, **debit cards**, and **NFC mobile payments**. However, there have been complaints about the lack of cash acceptance, which can be inconvenient for some customers. Furthermore, the pharmacy has received feedback on chronic delays during busy hours, leading to long waits that strain customer patience.

Customer Service: A Point of Contention

The customer service experience at Dears Pharmacy seems to be an area needing significant improvement. Many visitors have expressed dissatisfaction with staff interactions, describing them as rude or condescending. One customer noted feeling belittled when seeking prescriptions for pain relief, while others have experienced issues with repeat prescriptions not being requested from their surgeries. This has led to feelings of frustration, particularly among those who rely on timely access to medications.

Inclusivity and Safe Spaces

Dears Pharmacy has been recognized as an **LGBTQ+ friendly** establishment, offering a **transgender safe space** for individuals seeking assistance without judgment. This is a positive aspect of the pharmacy's ethos, aiming to create an environment where all customers feel welcomed and respected.

Delivery Services: Room for Improvement

The pharmacy has introduced **delivery** options; however, reports indicate inconsistencies in service, leading to customers feeling let down when medications are delayed. Many stressed the importance of reliable delivery, especially for those unable to visit the pharmacy in person due to health constraints.

Planning Your Visit

If you plan to visit Dears Pharmacy, it might be wise to consider timing your trip to avoid the **crowd**. Customers have noted that the pharmacy can become exceptionally busy, causing delays in service. For quick visits, it may be advisable to check beforehand if the pharmacy is open, as there have been instances of unexpected closures.

Final Thoughts

While Dears Pharmacy and Travel Clinic offers essential services to the Edinburgh community, the feedback highlighted indicates a need for improvement in customer service, organizational efficiency, and operational reliability. As customers navigate their healthcare needs, addressing these issues could enhance the overall experience at this pharmacy, ensuring that it meets the expectations of the diverse clientele it serves.

You will find us at

7 Deanhaugh St, EH4 1LU Edinburgh, - United Kingdom (GB)

The phone of said **Pharmacy** is +441313325721

And if you want to send a WhatsApp, you can do so at +441313325721

Our opening hours are:

Day	Hours
Monday	Closed
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–6?PM
Sunday	9?AM–5?PM

The website is Dears Pharmacy and Travel Clinic

If you wish to alter any data that you consider is not accurate about this site, we ask send a message so we can we will handle it quickly. With anticipation thanks.

Images



Dears pharmacy and travel clinic edinburgh

Tags

Planning, Service options, Wheelchair-accessible entrance, Debit cards, LGBTQ+ friendly, Credit cards, Accessibility, Payments, Delivery, Quick visit, In-store pick-up, In-store shopping, NFC mobile payments, Transgender safe space, Crowd

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