



## Boots Pharmacy - Edinburgh

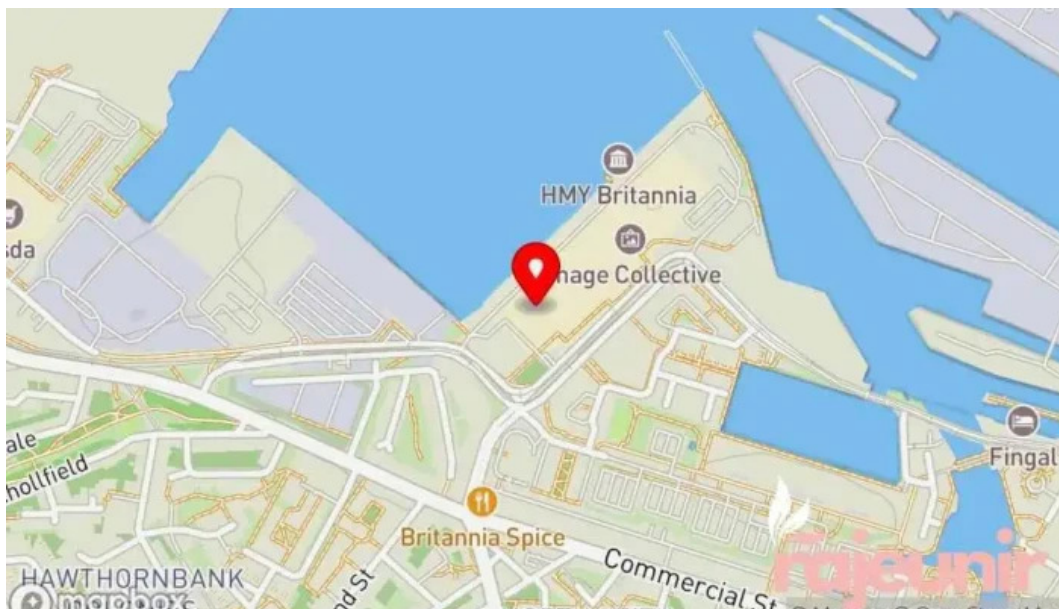
Pharmacy In Edinburgh

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### *Pharmacy In Edinburgh*

### *Boots Pharmacy - Edinburgh*

#### **Boots Pharmacy in Edinburgh: A Comprehensive Overview**

Boots Pharmacy in Edinburgh has been a local hub for residents seeking healthcare and pharmaceutical services. However, recent experiences shared by customers highlight some challenges that have emerged over the past 18 months.

#### **Planning Your Visit to Boots Pharmacy**

Before visiting, it's essential to plan your trip. Some customers have noted that the pharmacy only picks up prescriptions from Leith Mount Surgery once a week due to **staff shortages**. This has led to frustration among patients who expect timely service. To avoid disappointment, consider calling ahead to confirm that your prescription will be ready for pick-up.

### **In-store Pick-up and Service Options**

One of the key services offered is **in-store pick-up**. However, it's advisable to check the status of your prescription beforehand. Many customers have expressed dissatisfaction with the communication regarding when prescriptions are available. Improved awareness about pickup schedules could enhance customer experience.

### **Accessibility Features**

Boots Pharmacy is committed to providing an **accessible environment** for all customers. The entrance is wheelchair-accessible, ensuring convenience for those with mobility needs. This commitment to accessibility is a crucial aspect of service that makes the pharmacy more welcoming to everyone.

### **Payments and Credit Card Accepted**

At Boots Pharmacy, payments can be processed easily. Customers can use their **credit cards**, making transactions straightforward during their quick visits. However, it's wise to ensure you have the correct payment method as some reviews suggest occasional delays in service.

### **Customer Service: A Mixed Bag**

While many appreciate the **friendly pharmacists** who strive to assist, there are consistent reports of miscommunication and issues related to the availability of medications. Customers have experienced problems with missing items and incorrect amounts. This inconsistency highlights the necessity for Boots Pharmacy to improve internal communication and customer service protocols.

### **Conclusion**

Boots Pharmacy in Edinburgh offers indispensable services but has encountered notable challenges recently. With better planning, improved communication regarding prescription availability, and a focus on customer service, the pharmacy could significantly enhance the overall customer experience.

## You will find us at

98 Ocean Dr, EH6 6JJ Edinburgh, - United Kingdom (GB)

The contact phone of the mentioned **Pharmacy** is +441315546834

And if you want to send a WhatsApp, you can do so at +441315546834

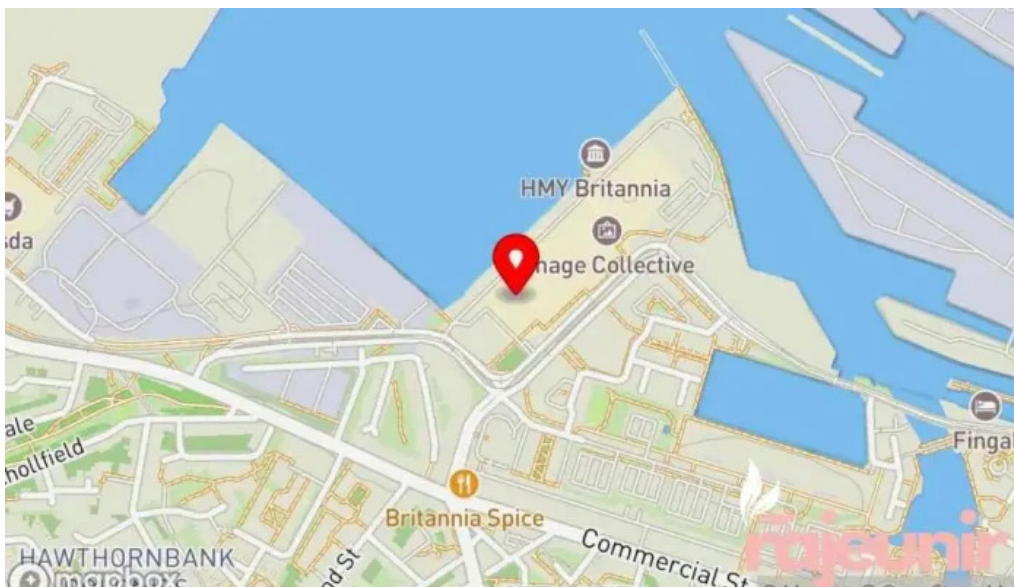
## Visit us during the following hours:

Day Hours  
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10?AM–6?PM  
Tuesday  
9?AM–6?PM  
Wednesday  
9?AM–6?PM  
Thursday  
9?AM–6?PM  
Friday  
9?AM–6?PM  
Saturday  
9?AM–6?PM  
Sunday  
9?AM–6?PM

The website is Boots Pharmacy

In case you want to alter any data that you think is not accurate regarding this web, we kindly request deliver a message and we will adjust it at the earliest convenience. Thanks beforehand thanks.

## Images



*Boots pharmacy edinburgh*

## Tags

*Payments, Planning, In-store pick-up, Quick visit, Service options, Wheelchair-accessible entrance, Credit cards, Accessibility*

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