



## Boots Pharmacy - Edinburgh

Pharmacy In Edinburgh



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### *Pharmacy In Edinburgh*

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#### **Boots Pharmacy in Edinburgh: An Overview**

Boots Pharmacy, located in the heart of Edinburgh, has been a go-to destination for many locals seeking pharmaceutical services. However, recent experiences shared by customers reveal a mixed bag of sentiments regarding the overall service quality.

#### **Accessibility Features**

One appealing aspect of this Boots location is its **\*\*wheelchair-accessible entrance\*\*** and **\*\*wheelchair-accessible car park\*\***, ensuring that all customers

can enjoy easy access to the pharmacy. This commitment to accessibility is vital for individuals with mobility challenges.

## **Service Options and Delivery**

Despite its accessibility, many customers have expressed dissatisfaction with the **\*\*service options\*\*** available. Long wait times have been a recurring theme, with reports of waiting for prescriptions for extended periods. One customer noted a **\*\*quick visit\*\*** that turned into a 40-minute ordeal with no apology for the inconvenience. Such lapses in customer care indicate a need for better management and staffing.

## **In-Store Shopping Experience**

The experience of **\*\*in-store shopping\*\*** at Boots Pharmacy has been described as hit or miss. While some customers found the **\*\*staff always try to help\*\***, others reported long queues and unhelpful employees. The inconsistency in service has led many to seek alternatives, especially given the numerous complaints about how frequently the shelves are half-empty.

## **Payments and NFC Mobile Payments**

When it comes to payments, customers can expect to use various methods including **\*\*credit cards\*\*** and **\*\*NFC mobile payments\*\***. However, there have been issues with processing payments effectively, and some customers cited instances where staff failed to provide proper receipts, leading to further delays.

## **Planning Your Visit**

It's essential to plan your visits carefully. Many customers have reported frustrations with the store's **\*\*operating hours\*\***, often finding it closed during the middle of the day for lunch breaks without prior notice. Some have suggested that staggering lunch breaks for the staff could alleviate the chaos seen during peak hours.

## **Customer Feedback and Recommendations**

The feedback surrounding Boots Pharmacy in Edinburgh highlights a significant divide. While some praise the friendly and helpful staff, others warn potential visitors to avoid the pharmacy due to poor customer service. One customer mentioned, "Use any other pharmacy in the area; all of which are better than this one." This sentiment reflects the urgent need for the pharmacy to address its shortcomings.

## **Conclusion**

In summary, while Boots Pharmacy in Edinburgh offers accessible options for medication and quick shopping, the inconsistent service and frequent issues with prescription fulfillment tarnish its reputation. Customers should weigh these

factors before planning their visits, considering alternative pharmacies if timely service is critical.

**The premises are located at**

42 Newkirkgate, EH6 6AA Edinburgh, - United Kingdom (GB)

The contact line of said **Pharmacy** is +441315545201

And if you want to send a WhatsApp, you can do so at +441315545201

**We are open during the following hours:**

Day	Hours
Monday	Closed
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–6?PM
Friday	9?AM–6?PM
Saturday	9?AM–6?PM
Sunday	9?AM–5:30?PM

The website is Boots Pharmacy

If you need to modify any information that you believe is not precise concerning this portal, we urge you to send us a message so that we will handle it quickly. With anticipation thanks for your cooperation.

## Images



*Boots pharmacy edinburgh*

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