



## Boots Pharmacy - Dundee

Pharmacy In Dundee



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### *Pharmacy In Dundee*

### *Boots Pharmacy - Dundee*

#### **Boots Pharmacy in Dundee: A Comprehensive Overview**

Boots Pharmacy is a well-known establishment that offers a range of services to the community in Dundee. With its various **service options**, it aims to cater to the needs of all customers, including those requiring special accommodations.

#### **Delivery and In-Store Pick-Up**

Boots Pharmacy provides convenient **delivery** options for prescriptions and

health products, ensuring that customers can receive their medications without hassle. Additionally, the **in-store pick-up** service allows customers to collect their items at their convenience, saving time during busy days.

## Accessibility Features

Accessibility is a priority at Boots Pharmacy, featuring a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**. These amenities are designed to assist customers with mobility challenges, making their visit as comfortable as possible.

## Quick Visits and Payments

For those in a hurry, Boots Pharmacy emphasizes **quick visits** with an efficient service model. Customers can rely on various **payment options**, including **NFC mobile payments** and **credit cards**, facilitating a seamless checkout process.

## Customer Feedback and Experiences

Feedback about Boots Pharmacy has been mixed. Many customers appreciate the helpfulness of the staff and the efficiency of the services offered. One patron stated, "The pharmacist was extremely helpful and sorted something quickly that I'd been asking the doctor to do for ages." Positive experiences highlight the friendly and caring approach of the staff during critical times.

However, some concerns have been raised regarding management and customer service. Instances of poor treatment from certain employees, particularly the manager, have been reported, leading to negative experiences for vulnerable customers. One reviewer shared, "Nasty, Cold woman, not suitable to be a MANAGER." Such comments underline the need for improvement in employee interactions, especially in a healthcare environment.

## Staff and Overall Environment

Despite some negative feedback, many customers recognize the hard work and dedication exhibited by the pharmacy team. Phrases such as "Brilliant staff, very helpful" and "Friendly shop" reflect a general appreciation for the employees who strive to maintain high standards. The pharmacy itself is described as "clean, tidy, and well sign-posted," which enhances the overall shopping experience.

## Conclusion

Boots Pharmacy in Dundee serves as a vital resource for the community, offering essential healthcare services while also striving for accessibility and

convenience. It is crucial for the management to address the highlighted issues to ensure that every customer feels valued and cared for. With ongoing improvements, Boots Pharmacy has the potential to provide exceptional service to all its patrons.

### **The premises are located at**

Happyhillock Shopping Centre, 6, Happyhillock Rd, DD4 8LS Dundee, - United Kingdom (GB)

The contact line of the respective **Pharmacy** is +441382507900

And if you want to send a WhatsApp, you can do so at +441382507900

### **Visit us during the following hours:**

Day Hours  
Monday  
9?AM–6?PM  
Tuesday  
9?AM–6?PM  
Wednesday  
9?AM–6?PM  
Thursday  
9?AM–6?PM  
Friday  
9?AM–5?PM  
Saturday  
Closed  
Sunday  
9?AM–6?PM

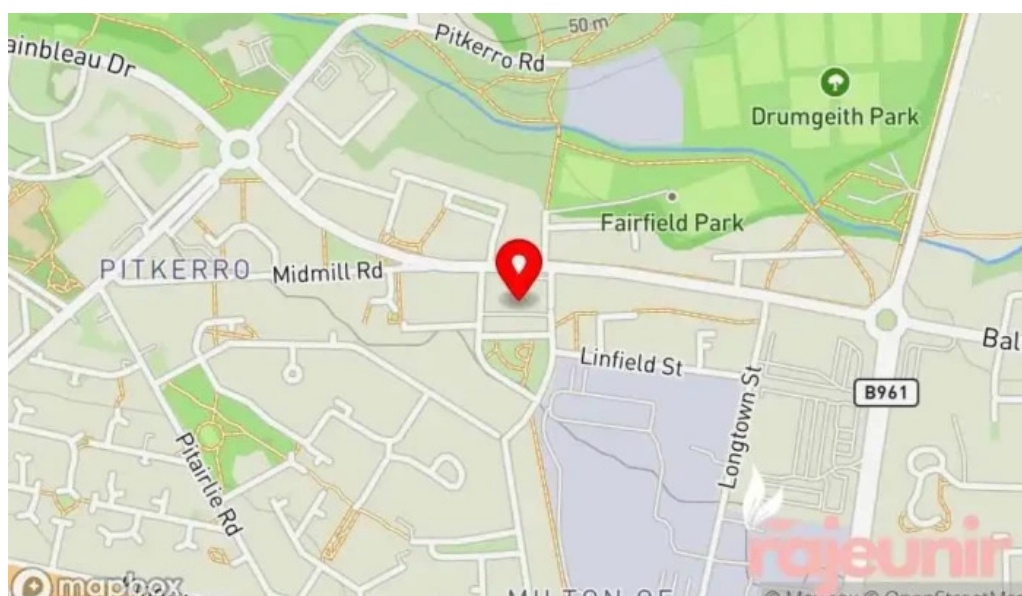
The website is Boots Pharmacy

If necessary to change any element that you feel is not accurate about this page, we ask deliver a message so that we will adjust it as soon as possible. In advance we appreciate it.

## **Images**



*Boots pharmacy street view 360deg*



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*Boots pharmacy dundee*



*Boots pharmacy all*

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