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Boots Pharmacy - Dundee

Pharmacy In Dundee

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Published on: 30/04/25	Hits: 484
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Pharmacy In Dundee

Boots Pharmacy - Dundee

Exploring Boots Pharmacy in Dundee: A Community Hub

Boots Pharmacy, located in Dundee, serves as a vital resource for all your pharmaceutical needs. This article delves into the various **service options** offered, accessibility features, and customer feedback that highlights both positive experiences and areas for improvement.

In-Store Shopping Experience

The **in-store shopping** experience at Boots Pharmacy is designed with the community in mind. Customers can enjoy a wide array of products, from medications to personal care items. However, some feedback indicates that there may be issues with inventory management, leading to incomplete prescriptions. Customers have reported situations where they had to return multiple times to collect their full orders, which can be frustrating.

Accessibility Features

Boots Pharmacy is committed to ensuring accessibility for all customers. With a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, it aims to provide a welcoming environment. Nevertheless, it's important for patrons to be aware of the challenges faced when accessing certain services, as noted in various customer reviews.

Service Options and Efficiency

Customers appreciate the range of **service options**, including **in-store pick-up** and **delivery**. However, efficiency remains a pressing concern. Some individuals have expressed dissatisfaction with long wait times, stating that they often have to wait outside for their prescriptions to be validated. This has led to inconveniences, particularly for those reliant on regular medications.

Payment Methods

Boots Pharmacy accommodates various **payments**, including **credit cards** and **NFC mobile payments**, making it easy for customers to finalize their transactions. This modern payment infrastructure enhances the overall shopping experience.

Customer Feedback: A Mixed Bag

Feedback from customers varies significantly. While many praise the staff for being **friendly** and **helpful**, there are notable complaints regarding service inconsistencies. Some customers have encountered unhelpful staff or delays in prescription processing, which have led them to seek alternative pharmacies. One customer mentioned, "The assistant could not have been more helpful," showcasing instances where staff went above and beyond. In contrast, others expressed frustration over the lack of communication regarding prescription validity, indicating a need for improved administrative processes.

Conclusion

Boots Pharmacy in Dundee offers a blend of community-focused services and

essential healthcare solutions. While there are commendable aspects, such as friendly staff and broad service options, ongoing issues with inventory and efficiency underline the importance of continuous improvement. For both new and existing customers, being aware of these factors can contribute to a more satisfying pharmacy experience.

Our business is found at

79 Macalpine Rd, DD3 8RE Dundee, - United Kingdom (GB)

The phone of this **Pharmacy** is +441382826862

And if you want to send a WhatsApp, you can do so at +441382826862

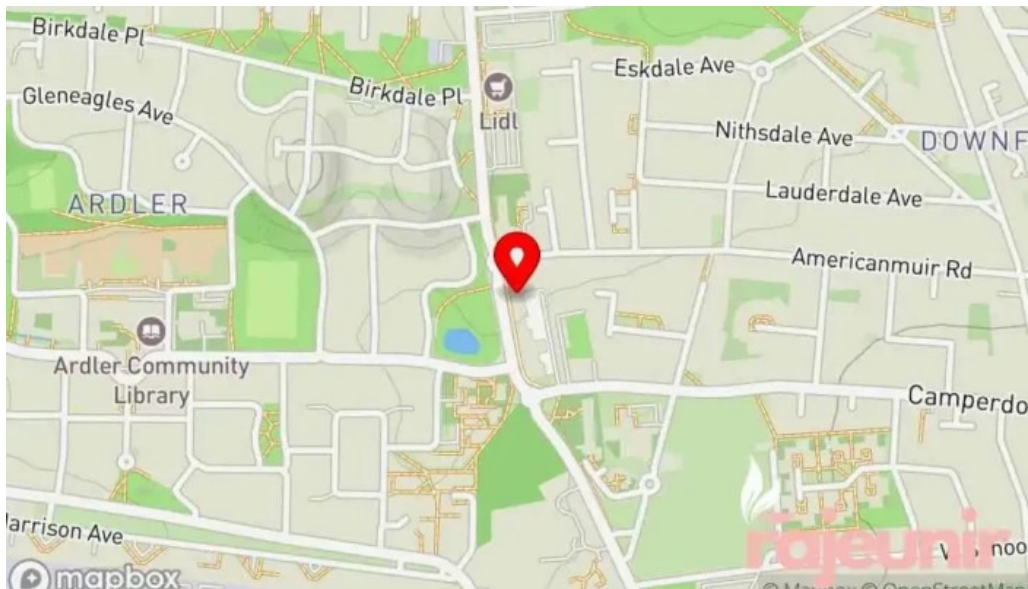
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Images



Boots pharmacy map



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