



Rowlands Pharmacy Bonnyrigg - Bonnyrigg

Pharmacy In Bonnyrigg

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Pharmacy In Bonnyrigg

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Rowlands Pharmacy in Bonnyrigg: A Local Service with Room for Improvement

Rowlands Pharmacy, located in Bonnyrigg, serves as a vital healthcare resource for the community. With a focus on providing essential services, this pharmacy has garnered a mix of feedback from customers. While many appreciate the ****helpful staff**** and accessibility options, there are aspects that need attention.

Accessibility Features

One of the notable features of Rowlands Pharmacy is its **wheelchair-accessible car park**, ensuring that all customers can access the facilities without difficulty. The emphasis on **accessibility** reflects a commitment to serving the entire community.

Service Options Available

Rowlands Pharmacy offers various **service options** including prescription collection and delivery. However, recent comments indicate a need for improved communication regarding services such as package collection. Customers have expressed frustration when collecting parcels, particularly when asked for identification despite receiving prior notification stating it wasn't necessary.

Payment Methods

Ease of transaction is crucial for any retail establishment, and Rowlands Pharmacy accepts multiple forms of payments, including **credit cards**, **debit cards**, and **NFC mobile payments**. These payment options enhance the convenience for customers, although a smoother service experience could further improve customer satisfaction.

Overall Customer Experience

Customer reviews highlight a mixed experience at Rowlands Pharmacy. While there are praises for the **exceptional service** and helpfulness of the staff, many have voiced concerns about cleanliness and organization within the store. Comments about the state of the shop floor and shelves point to a need for better maintenance, which can significantly impact the overall customer experience.

The Path Forward

To maintain and enhance its reputation, Rowlands Pharmacy needs to address concerns such as cleanliness and clarity in service delivery. Implementing regular cleaning schedules and training staff to better handle parcel collection could improve customer interactions. In summary, while Rowlands Pharmacy in Bonnyrigg provides **friendly and helpful** service, it faces challenges that require immediate attention. By focusing on these areas, it can continue to serve its community effectively while improving overall customer satisfaction.

Our business is at

48 High St, EH19 2AB Bonnyrigg, - United Kingdom (GB)

The contact line of the mentioned **Pharmacy** is +441316638353
And if you want to send a WhatsApp, you can do so at +441316638353

We are open during the following hours:

Day Hours
Monday
9?AM–5?PM
Tuesday
Closed
Wednesday
9?AM–6?PM
Thursday
9?AM–6?PM
Friday
9?AM–6?PM
Saturday
9?AM–6?PM
Sunday
9?AM–6?PM

The website is [Rowlands Pharmacy Bonnyrigg](#)

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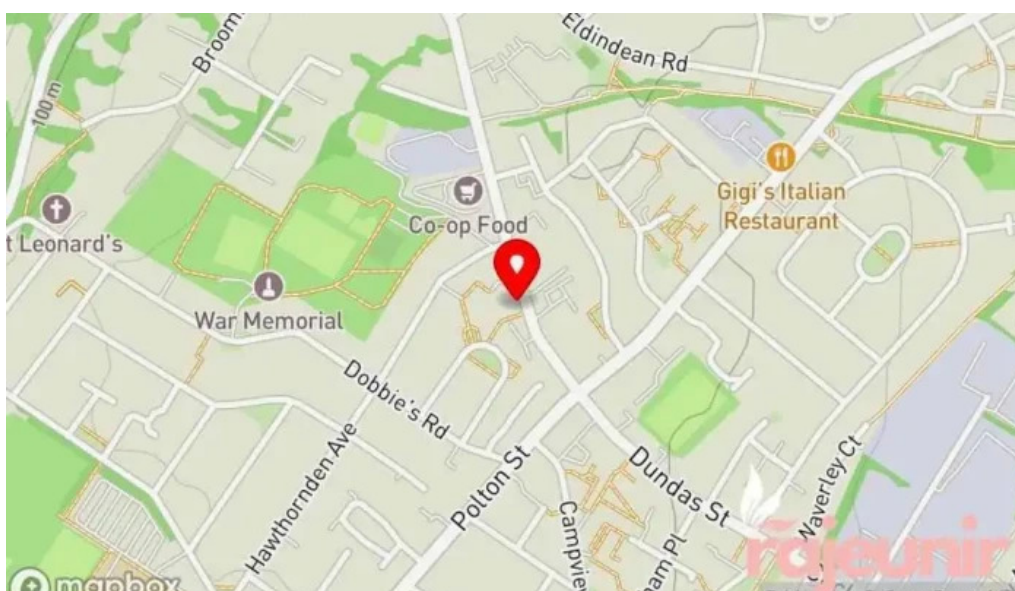
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