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## Pontllanfraith Pharmacy Ltd - Blackwood

Pharmacy In Blackwood



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### *Pharmacy In Blackwood*

### *Pontllanfraith Pharmacy Ltd - Blackwood*

#### **Pontllanfraith Pharmacy Ltd: A Comprehensive Review**

Pontllanfraith Pharmacy Ltd, located in Blackwood, offers a variety of **\*\*on-site services\*\*** designed to assist the local community. Despite its intentions, the pharmacy has received mixed reviews from customers regarding its service efficiency and convenience.

#### **Customer Experience with Delivery Services**

A common point of contention among customers is the **\*\*delivery service\*\***. Several individuals have expressed frustration over delays, stating that

prescriptions ordered in advance often take longer than expected to be delivered. One customer mentioned waiting since September 11th for a prescription that was only confirmed for delivery on September 17th. This lack of timely service led to dissatisfaction, especially for those relying on essential medications.

### **Accessibility Features**

For those who require it, Pontllanfraith Pharmacy Ltd is equipped with a **\*\*wheelchair-accessible entrance\*\*** and **\*\*wheelchair-accessible car park\*\***, ensuring that all members of the community can access their services comfortably. These features are crucial for patients with mobility challenges, allowing them to visit the pharmacy without difficulty.

### **Service Options and Payment Methods**

The pharmacy offers various **\*\*service options\*\***, including NFC mobile payments, debit cards, and credit cards. However, despite these modern payment methods, some customers still face challenges. One reviewer outlined the confusion over prescription ordering practices, indicating a need for clearer communication regarding timelines for both pickup and delivery.

### **Staff Performance and Customer Service**

While many customers appreciate the hard work of the staff at Pontllanfraith Pharmacy, others have reported instances of poor customer service. Some reviewers noted that a particular employee displayed an unprofessional attitude, contributing to a negative experience. On the other hand, several customers praised the staff for their politeness and willingness to assist.

### **Conclusion: Room for Improvement**

In summary, Pontllanfraith Pharmacy Ltd provides vital healthcare services to the Blackwood area but faces notable criticism regarding service efficiency and customer communications. While the **\*\*wheelchair-accessible\*\*** features and payment options are beneficial, the pharmacy must address the issues of long wait times and unclear delivery expectations to enhance customer satisfaction. As it stands, many patients still prefer to utilize this pharmacy due to its location, yet there is a clear demand for improvement in service quality.

### **The premises are located at**

*Health Centre, NP12 2YU Blackwood, - United Kingdom (GB)*

The contact phone of this **Pharmacy** is +441495229268

And if you want to send a WhatsApp, you can do so at +441495229268

## Our public attention hours are:

Day Hours  
Monday

9?AM–1?PM 2–6:30?PM

Tuesday

Closed

Wednesday

Closed

Thursday

9?AM–1?PM 2–6:30?PM

Friday

9?AM–1?PM 2–6:30?PM

Saturday

9?AM–1?PM 2–6:30?PM

Sunday

9?AM–1?PM 2–6:30?PM

The website is [Pontllanfraith Pharmacy Ltd](#)

In case you want to alter any information that you think is incorrect concerning this web, we kindly request send us a message so we can we will adjust it quickly. Thank you in advance thank you very much.

## Images



*Pontllanfraith pharmacy ltd blackwood*

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