



## Morrisons Pharmacy - Bilston

Pharmacy In Bilston



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*Pharmacy In Bilston*

*Morrisons Pharmacy - Bilston*

### **Morrisons Pharmacy in Bilston: A Quick Overview**

Morrisons Pharmacy located in Bilston offers a range of services that aim to cater to the health needs of the community. With a focus on **\*\*accessibility\*\***, this pharmacy provides a **\*\*wheelchair-accessible entrance\*\*** and parking, ensuring convenience for all customers.

### **Service Options Available**

The pharmacy offers various **\*\*service options\*\*** including **\*\*same-day delivery\*\*** and **\*\*in-store pick-up\*\***. This allows customers to choose their

preferred method of receiving medications and products, making it easier to manage health needs efficiently. **\*\*Delivery\*\*** is an excellent option for those who may find it challenging to visit the store physically. For convenience, they accept **\*\*credit cards\*\*** for payments, giving customers multiple ways to complete transactions.

## **Customer Feedback and Experiences**

Feedback from customers varies widely, showcasing both positive and negative experiences. Many appreciate the **\*\*helpful staff\*\*** who are often described as nice and willing to assist. One customer noted, "Very good pharmacy, always willing to help, very understanding." This highlights the commitment to patient care that some visitors have experienced. However, there are critical testimonials as well. Some have reported **\*\*poor service\*\*** with instances of unresponsive communication. "Called them, they answered, silence then hung up on me," one frustrated customer stated, indicating significant issues with phone responsiveness. Another customer mentioned confusion regarding prescriptions, stating, "We had to throw our prescription away as had two different names on it."

## **Challenges and Areas for Improvement**

Unfortunately, the pharmacy has faced criticism regarding its operational efficiency. Comments such as "What a waste of space, waited to be served for 10 minutes" and reports of incorrect opening hours indicate that there are areas needing improvement. Moreover, several individuals have expressed concern about the overall service quality, referring to it as "rude and unprofessional." Ensuring that staff are trained to provide quality service is crucial for improving customer satisfaction.

## **Conclusion**

While Morrisons Pharmacy in Bilston offers beneficial services such as **\*\*same-day delivery\*\***, **\*\*wheelchair-accessible\*\*** features, and flexible **\*\*payment options\*\***, attention must be paid to the consistent delivery of quality service. Addressing the concerns raised by customers would greatly enhance their reputation and service effectiveness within the community.

## **The location of our business is in**

Black Country Rte, WV14 0DZ Bilston, - United Kingdom (GB)

The phone of this **Pharmacy** is +441902491300

And if you want to send a WhatsApp, you can do so at +441902491300

## We are available at these times:

Day Hours  
Monday

9?AM–7?PM

Tuesday

9?AM–7?PM

Wednesday

9?AM–6?PM

Thursday

10?AM–4?PM

Friday

9?AM–7?PM

Saturday

9?AM–7?PM

Sunday

9?AM–7?PM

The website is [Morrisons Pharmacy](#)

If you require to change any detail that you feel is not accurate regarding this page, please deliver a message and we will adjust it as soon as possible. Thank you in advance we appreciate it.

## Images



*Morrisons pharmacy bilston*

## Tags

*Accessibility, Quick visit, Wheelchair-accessible car park, Delivery, Planning, Service options, Wheelchair-accessible entrance, Same-day delivery, In-store pick-up, Credit cards, Payments*

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