



Church Pharmacy - Bilston

Pharmacy In Bilston



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Church Pharmacy in Bilston: Evaluating Service Options and Accessibility

The **Church Pharmacy**, located in the heart of Bilston, offers various **service options** tailored to meet community needs. However, customer reviews reveal a mixed bag of experiences that warrant further exploration.

Customer Experiences with Service Options

Many customers have voiced concerns regarding the pharmacy's reliability in

ordering medications on time. A notable review highlighted constant issues with missing pills from prescriptions and delays in ordering medications, even when prescriptions are submitted consistently. Patients experiencing **withdrawal symptoms** due to these delays raised significant concerns about the pharmacy's operational efficiency.

On a brighter note, some customers have praised specific staff members, like Vicki, Niki, and Jag, for their outstanding customer service during busy periods. Their ability to manage multiple tasks while assisting customers earned them accolades, showing that dedication exists amidst reported chaos.

Payments and Delivery Options

The Church Pharmacy accepts **credit cards** for payments, allowing for seamless transactions for patients collecting their prescriptions. Furthermore, they offer **delivery** services; however, there have been complaints about the timeliness of these deliveries. Some patients noted a lack of communication regarding delayed deliveries, significantly affecting their access to essential medications.

In-store Pick-up and Accessibility Features

For those who prefer an **in-store pick-up** option, Church Pharmacy does facilitate this service. However, customers have reported long wait times, often feeling neglected as staff engage in conversations rather than assisting waiting customers. This experience can be particularly frustrating for individuals needing urgent care.

Accessibility is also a key concern. The pharmacy features a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, making it easier for individuals with mobility challenges to access the services they need. Despite these efforts, inefficiencies in service can overshadow these positive aspects.

Final Thoughts on Church Pharmacy

While Church Pharmacy has potential through its dedicated staff and accessibility features, customer reviews indicate severe inconsistencies in service delivery. Many have expressed the intention to switch to more reliable pharmacies due to ongoing issues with prescription management and customer service. Those looking for a local pharmacy should weigh these factors carefully when considering whether to trust Church Pharmacy with their healthcare needs.

You can find us in

45 Church St, WV14 0AX Bilston, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441902401315

And if you want to send a WhatsApp, you can do so at +441902401315

We are available at these times:

Day Hours

Monday

8:30?AM–6?PM

Tuesday

8:30?AM–6?PM

Wednesday

9?AM–5?PM

Thursday

Closed

Friday

8:30?AM–6?PM

Saturday

8:30?AM–6?PM

Sunday

8:30?AM–6?PM

In case you want to adjust any detail that you consider is not correct related to this web, we urge you to deliver a message so we can we will correct it at the earliest convenience. With anticipation thanks.

Images



Tags

Service options, In-store pick-up, Accessibility, Wheelchair-accessible entrance, Wheelchair-accessible car park, Credit cards, Delivery, Payments

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