



Stoneyburn Pharmacy - Alphega Pharmacy - Bathgate

Pharmacy In Bathgate

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Pharmacy In Bathgate

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Welcome to Stoneyburn Pharmacy - Alphega Pharmacy in Bathgate

Stoneyburn Pharmacy, part of the Alphega Pharmacy network, stands out for its diverse ****service options**** tailored to meet the needs of the local community in Bathgate. Whether you're looking for an ****in-store pick-up**** or prefer the convenience of ****delivery****, this pharmacy aims to provide a comprehensive experience for all customers.

Accessibility and Convenience

Access to healthcare should be easy for everyone. This pharmacy features a **wheelchair-accessible entrance**, ensuring that all customers can comfortably visit. Additionally, Stoneyburn Pharmacy supports **NFC mobile payments** and accepts both **credit** and **debit cards** for ease of transactions. However, it's essential for staff to maintain professionalism and offer a welcoming atmosphere for all patrons.

Customer Experience: The Good and the Bad

Customer feedback about Stoneyburn Pharmacy indicates a mixed experience. While many have praised the pharmacy for its **fantastic service** and friendly staff, other reviews highlight some concerning patterns of behavior:

- Some customers felt treated unfairly when trying to obtain medications, feeling as if they were being accused of misconduct. Reports of needing to provide full addresses and proof of residence before receiving simple over-the-counter pain medication have sparked frustration.
- A specific instance mentioned a customer needing saline drops but encountering unfriendly service and unhelpful staff, leaving them feeling bewildered and unwelcome.

These experiences underline the importance of continuous training for pharmacy staff, ensuring they offer support and compassion to every individual, regardless of their background.

Conclusion

Stoneyburn Pharmacy - Alphega Pharmacy has the potential to be a valued resource within the Bathgate community. With **accessible service options** and a commitment to customer satisfaction, improvements in staff training and attitude could enhance the overall experience for everyone who walks through the door. It's crucial for local businesses to foster an inviting environment, as this not only benefits the customers but strengthens community ties.

We are positioned at

67 Main St, EH47 8BY Bathgate, - United Kingdom (GB)

The phone number of said **Pharmacy** is +441501762274

And if you want to send a WhatsApp, you can do so at +441501762274

We are open during the following hours:

Day Hours
Monday
9?AM–6?PM
Tuesday

9?AM–6?PM
Wednesday
9?AM–6?PM
Thursday
9?AM–1?PM
Friday
Closed
Saturday
9?AM–6?PM
Sunday
9?AM–6?PM

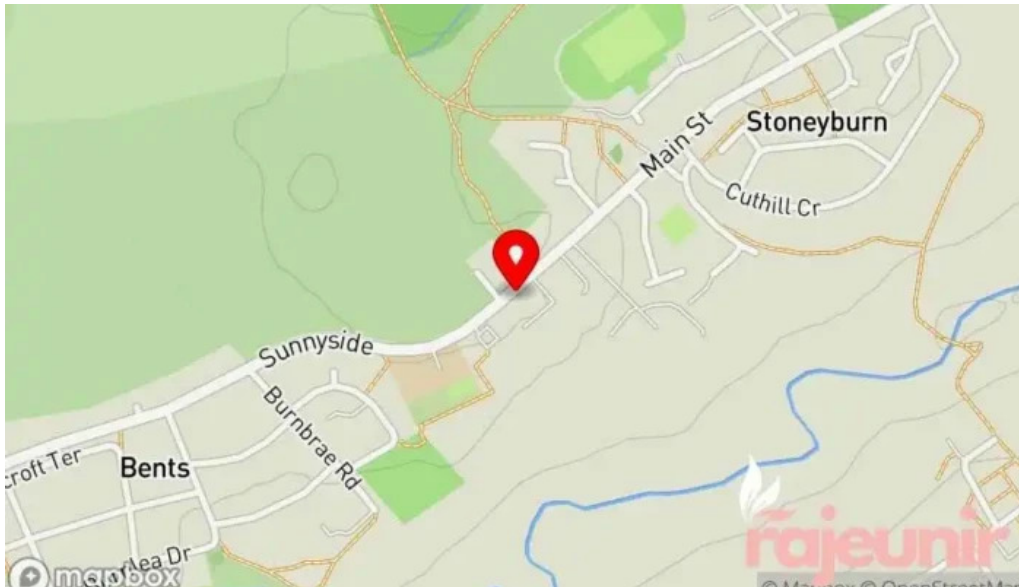
The website is [Stoneyburn Pharmacy - Alphega Pharmacy](#)

In case you want to alter any detail that you consider is not accurate regarding this portal, we kindly request send a message so that we will correct it quickly. In advance we appreciate it.

Images



Stoneyburn pharmacy alphega pharmacy bathgate



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Tags

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