

Well Pharmacy - Arbroath

Pharmacy In Arbroath

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Exploring Well Pharmacy in Arbroath: A Closer Look

Well Pharmacy, located in Arbroath, has garnered mixed feedback from the community. This article aims to delve into the various aspects of the pharmacy, highlighting both positive and negative points along with essential details like service options, accessibility, and customer experience.

Planning and Prescription Services

Many customers have praised Well Pharmacy for its **efficient prescription services**. One user noted, "I got a text today, to say my prescription was

ready," indicating a smooth planning process for medication delivery. However, others have expressed frustration over the *inability to answer phones*, particularly affecting disabled individuals and the elderly. Customers report feeling inconvenienced when they cannot get answers regarding their prescriptions.

In-store Pick-up and Shopping Experience

The in-store shopping experience at Well Pharmacy appears to be a mix of good and bad. Some patrons have remarked on the **helpful and friendly staff**, stating, "Every time I've had good service here, staff are great." Conversely, there are reports of unfriendly interactions, where staff members were described as "nasty" and **judgmental**. It's crucial for any pharmacy to offer a welcoming environment, especially for those seeking medical help.

Accessibility Features

Well Pharmacy aims to be inclusive, offering features such as a **wheelchair-accessible car park** and a **wheelchair-accessible entrance**, making it easier for individuals with mobility challenges to access services. Nevertheless, it is essential for the pharmacy to focus on improving overall communication and responsiveness to ensure better access for all customers, especially vulnerable populations.

Service Options: Delivery and Payments

The pharmacy provides several **service options**, including **delivery**, which has been highlighted as one of the attributes that makes it stand out. Some customers have reported quick deliveries, making it convenient for those who cannot make a trip to the store. Additionally, Well Pharmacy accommodates various payment methods, including **credit cards, debit cards**, and **NFC mobile payments**, which enhances the shopping experience for tech-savvy customers.

LGBTQ+ Friendly Environment

While the reviews do not explicitly mention whether Well Pharmacy is **LGBTQ+ friendly**, fostering an inclusive atmosphere is vital for all establishments. Customers should feel comfortable and respected regardless of their background or identity.

Quick Visits and Overall Experience

For those looking for a **quick visit**, some customers have praised the pharmacy for its prompt service. However, contrasting reviews highlight unpleasant experiences, where individuals felt rushed or undervalued. It's critical for pharmacies to balance efficiency with empathy, ensuring that every customer feels heard and valued.

Conclusion

Well Pharmacy in Arbroath has the potential to be a valuable asset to the community, offering various services tailored to individual needs. However, consistent improvements in customer service, communication, and staff training could significantly enhance the overall experience. By addressing these issues, Well Pharmacy can become a truly supportive healthcare provider for everyone in Arbroath.

We are at

9 Fisheracre, DD11 1LE Arbroath, - United Kingdom (GB)

The contact phone of said **Pharmacy** is <u>+441241872068</u> And if you want to send a WhatsApp, you can do so at<u>+441241872068</u>

Our business hours are:

Day Hours Monday 9?AM-1?PM 2-5:30?PM Tuesday 9?AM-1?PM 2-5:30?PM Wednesday 9?AM-1?PM 2-5:30?PM Thursday 9?AM-1?PM 2-5:30?PM Saturday Closed Sunday 9?AM-1?PM 2-5:30?PM

The website is <u>Well Pharmacy</u>

If you need to adjust any information that you think is not precise about this site, we ask send a message so that we will handle it quickly. In advance thank you very much.

Images



Well pharmacy street view 360deg



Well pharmacy map



Well pharmacy arbroath



Well pharmacy all

Tags

Planning, Crowd, Payments, Wheelchair-accessible car park, Delivery, Accessibility, Credit cards, In-store pick-up, Service options, Quick visit, Debit cards, NFC mobile payments, In-store shopping, LGBTQ+ friendly, Wheelchair-accessible entrance

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