



Davidsons Chemists - Arbroath - Arbroath

Pharmacy In Arbroath



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Exploring Davidsons Chemists in Arbroath

Davidsons Chemists, located in the heart of Arbroath, has become a focal point for the community, providing essential services to its customers. However, the pharmacy has received mixed reviews, shedding light on both its strengths and weaknesses concerning accessibility and customer service.

Accessibility Features

One standout feature of Davidsons Chemists is its ****wheelchair-accessible entrance****. This consideration facilitates easier access for individuals with

mobility challenges. Additionally, there is a **wheelchair-accessible car park**, ensuring that everyone can visit without concern for accessibility issues.

Payment Options

In today's fast-paced world, convenience is key. Davidsons Chemists offers a variety of **payment options**, including **NFC mobile payments**, **debit cards**, and **credit cards**. This flexibility allows customers to complete transactions quickly, making it a suitable choice for a **quick visit**.

Customer Experience and Feedback

Despite the accessible features, customer feedback on service quality at Davidsons Chemists has been varied. Several patrons have reported experiences that left them feeling dissatisfied. One customer described a particularly negative interaction with an assistant regarding her granddaughter's tonsillitis treatment, stating she felt “verbally attacked.” This highlights a need for improved customer service training among staff members. Conversely, other customers have expressed satisfaction with their experiences, praising the friendly and helpful staff. Many appreciate the efficiency of receiving text alerts when prescriptions are ready for pick-up. These positive comments reflect that while some experiences are discouraging, others find value in the services offered.

Challenges Facing Davidsons Chemists

Regrettably, multiple reviews have pointed out long wait times, with some customers reporting waits of over 30 minutes, regardless of the time of day. Such delays have led to frustration, especially during busy periods. Moreover, there have been complaints about the lack of communication from staff, with one customer noting that employees wouldn't even check availability of medication at other branches.

The Importance of Improvement

To enhance its reputation and better serve the community, Davidsons Chemists must focus on improving customer service and minimizing wait times. Engaging with the community and addressing concerns could lead to a more favorable perception and increased loyalty among customers.

Conclusion

In summary, Davidsons Chemists in Arbroath has the potential to be a valued community resource, especially with its **wheelchair-accessible** features and convenient **payment options**. However, addressing service-related issues and ensuring a consistent, positive customer experience is imperative for fostering trust and reliability within the community.

The business is situated at

59 Keptie St, DD11 3AQ Arbroath, - United Kingdom (GB)

The phone of said **Pharmacy** is +441241873261

And if you want to send a WhatsApp, you can do so at +441241873261

Our business hours are:

Day Hours
Monday
9?AM–5:30?PM
Tuesday
9?AM–5:30?PM
Wednesday
9?AM–5:30?PM
Thursday
9?AM–5:30?PM
Friday
9?AM–5?PM
Saturday
Closed
Sunday
9?AM–5:30?PM

The website is Davidsons Chemists - Arbroath

If you need to change any data that you believe is not precise about this web, please forward a message so that we will adjust it at the earliest convenience. With anticipation thank you very much.

Images



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