



Lindsay & Gilmour Pharmacy Sauchie - Alloa

Pharmacy In Alloa



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Pharmacy In Alloa

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Lindsay & Gilmour Pharmacy Sauchie: An Overview

Lindsay & Gilmour Pharmacy, located in Alloa, Sauchie, has gained a mixed reputation among its patrons. While some highlight the friendly service and accessibility features, others express frustration over long wait times and prescription management issues.

Accessibility Options

One of the key features of Lindsay & Gilmour Pharmacy is its ****wheelchair-accessible car park**** and ****entrance****, ensuring that all customers

can easily access their services. This commitment to **accessibility** is crucial for individuals with mobility challenges, allowing them to receive their medications and consultations without barriers.

Service Options and Payments

The pharmacy offers various **service options**, including delivery services, which can be particularly beneficial for those unable to visit in person. Customers can make **payments** using traditional methods like **credit cards** and **debit cards**, as well as modern solutions like **NFC mobile payments**. However, despite these conveniences, many customers report issues with the efficiency of service.

Customer Experiences

Customer feedback reveals a troubling trend regarding service speed. Many patients have described their visits as a "quick visit" turning into extended waits, often citing that they were left outside in the rain while queueing. Complaints about the **slow service** are prevalent, with some stating that they have waited upwards of 30 minutes only to find their prescriptions were not ready.

The Need for Improvement

Feedback suggests a need for significant improvements in how the pharmacy manages prescriptions and customer interactions. Phrases such as "too busy" and "not answering the phone" dominate reviews, indicating a lack of effective communication. Customers have expressed disappointment in the pharmacy's apparent inability to respond promptly or efficiently to requests, leading to critical situations where essential medication is delayed.

Community Involvement

Despite the challenges, some customers appreciate the staff's willingness to help. Reports of friendly and helpful employees show that there is potential for positive experiences. As noted by several patrons, those who have had positive interactions often mention the staff's dedication and approachability.

Conclusion: A Call for Change

In conclusion, Lindsay & Gilmour Pharmacy in Sauchie demonstrates both strengths and weaknesses. The **wheelchair-accessible entrance** and payment methods add to its convenience, yet the **service options** fall short in terms of efficiency and customer satisfaction. For the pharmacy to maintain its place in the community, it will require an overhaul of its operations to enhance service delivery and customer relations, ensuring that all patients receive the timely care they deserve.

Our location is in

81 Main St, FK10 3JT Alloa, - United Kingdom (GB)

The phone of this **Pharmacy** is +441259723155

And if you want to send a WhatsApp, you can do so at +441259723155

You can visit us at the following hours:

Day	Hours
Monday	9?AM–6?PM
Tuesday	9?AM–6?PM
Wednesday	9?AM–6?PM
Thursday	9?AM–1?PM
Friday	Closed
Saturday	9?AM–6?PM
Sunday	9?AM–6?PM

The website is Lindsay & Gilmour Pharmacy Sauchie

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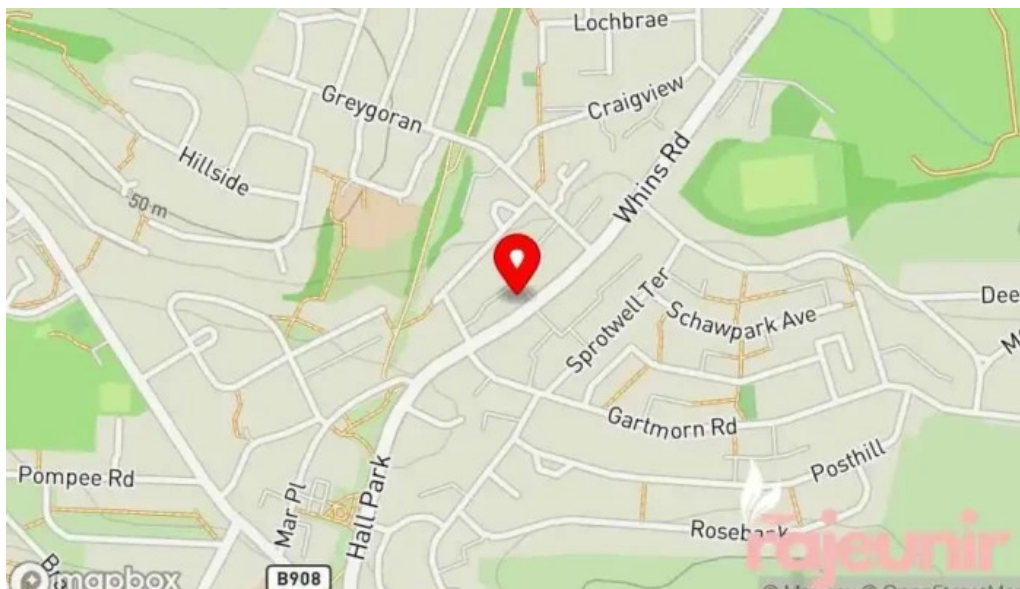
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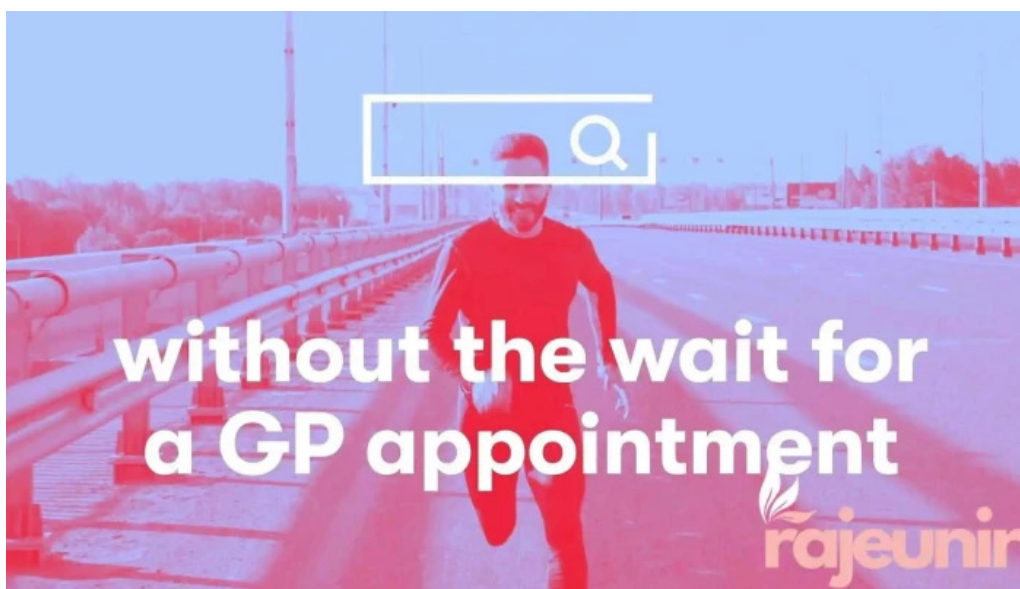
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