



Well Pharmacy - Alexandria

Pharmacy In Alexandria



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Pharmacy In Alexandria

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Exploring Well Pharmacy in Alexandria: Accessibility and Service Options

Well Pharmacy, located in Alexandria, offers a variety of services tailored to meet the needs of the local community. However, recent feedback from customers highlights several areas that require attention, particularly regarding ****accessibility**** and customer service.

Accessibility Features

For those visiting Well Pharmacy, accessibility is a significant consideration. The pharmacy boasts a ****wheelchair-accessible entrance**** and a

****wheelchair-accessible car park****, making it convenient for all visitors. This commitment to accessibility is crucial for ensuring that everyone can access essential healthcare services without difficulty.

On-site Services and Quick Visit Options

The pharmacy provides a range of ****on-site services****, including medication consultations and in-store shopping. However, customers have expressed frustration with the ****slow service**** and long waiting times. It is not uncommon for patrons to experience delays, with reports of waiting up to 45 minutes for assistance. Such experiences raise concerns about the efficiency of the pharmacy's ****service options****.

Planning for Your Visit

If you plan to visit Well Pharmacy, it is advisable to check if your prescriptions are ready for ****in-store pick-up**** ahead of time. Many customers have noted that they could not get their prescriptions filled during their visits, leading to unnecessary returns. Therefore, planning your visit can help mitigate these frustrations.

Payment Methods: NFC, Credit Cards, and Debit Cards

When it comes to ****payments****, Well Pharmacy accommodates various methods, including ****NFC mobile payments****, credit cards, and debit cards. This flexibility enhances the customer experience; however, those who have faced service issues may find it adds little comfort if the initial service is lacking.

A Welcoming Environment for All

Well Pharmacy aims to be an ****LGBTQ+ friendly**** establishment, working towards creating an inclusive environment for all customers. Despite this commitment, feedback indicates that customer service remains inconsistent, with staff sometimes appearing disinterested or preoccupied, which detracts from the overall welcoming atmosphere.

Customer Experience: A Mixed Bag

While some reviewers praise specific staff members for their helpfulness, others report concerning experiences. Instances of staff engaging in personal conversations while customers wait highlight a need for improved training and prioritization of ****customer care****.

Conclusion

In summary, while Well Pharmacy in Alexandria does offer essential services and features aimed at facilitating access and convenience, there are notable areas for improvement. The combination of ****accessibility****, varied payment options, and on-site services must be accompanied by a steadfast commitment

to exceptional customer service to truly meet community needs. Patrons are encouraged to provide feedback consistently to help drive necessary changes and enhance the overall experience at Well Pharmacy.

Our establishment is located at

11 Dalvair Rd, G83 8LA Alexandria, - United Kingdom (GB)

The contact phone of said **Pharmacy** is +441389752476

And if you want to send a WhatsApp, you can do so at +441389752476

Our opening hours are:

Day Hours
Monday
9?AM–5:30?PM
Tuesday
9?AM–5:30?PM
Wednesday
9?AM–5:30?PM
Thursday
9?AM–5?PM
Friday
Closed
Saturday
9?AM–5:30?PM
Sunday
9?AM–5:30?PM

The website is Well Pharmacy

If necessary to update any information that you believe is not correct about this page, we ask send us a message so we can we will handle it at the earliest convenience. Thank you in advance thanks for your cooperation.

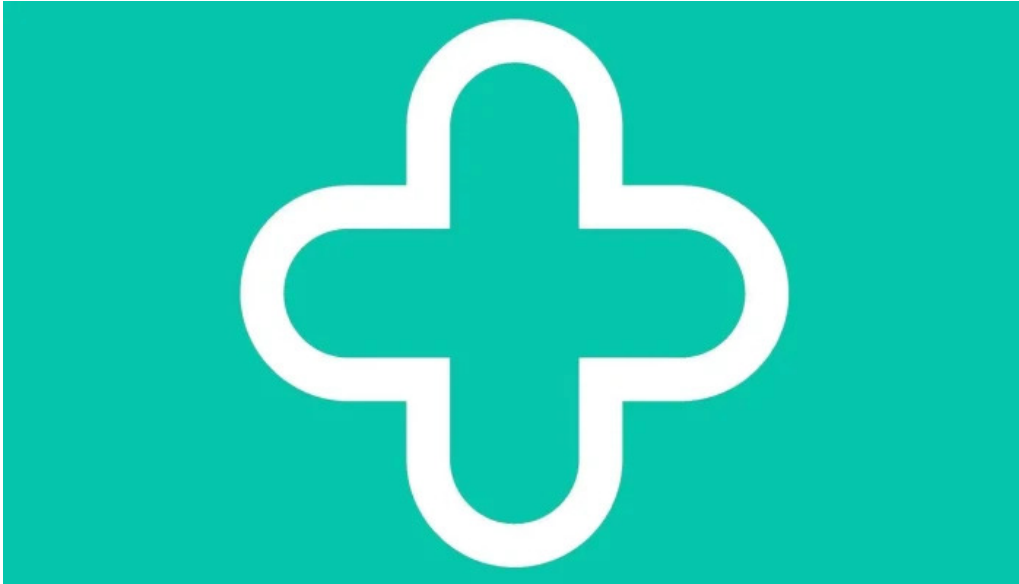
Images



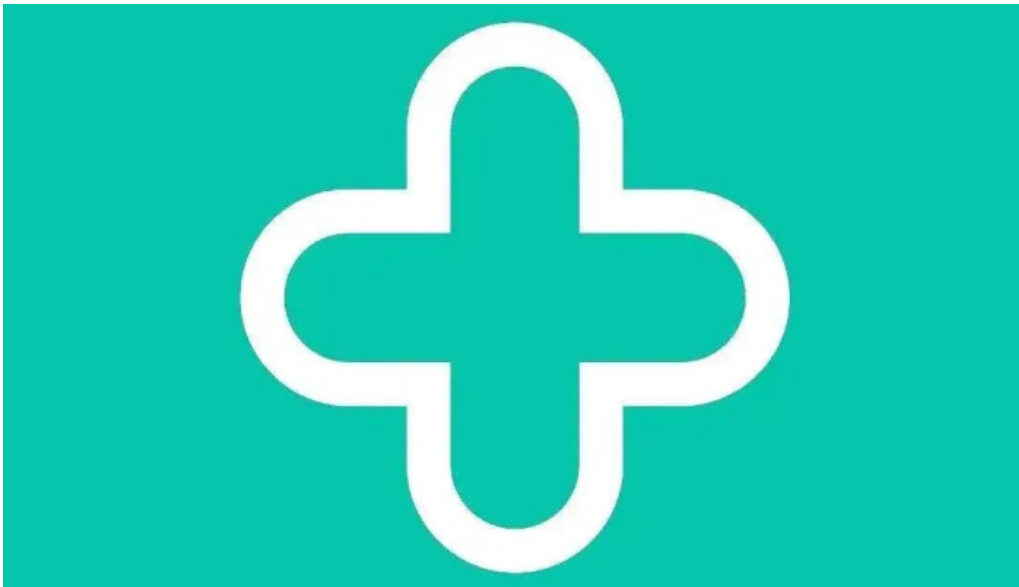
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Tags

Accessibility, In-store pick-up, LGBTQ+ friendly, NFC mobile payments, Quick visit, Debit cards, Wheelchair-accessible car park, Credit cards, On-site services, Payments, Crowd, Wheelchair-accessible entrance, In-store shopping, Planning, Service options

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