



Boots - Edinburgh

Beauty Supply Store In Edinburgh



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Beauty Supply Store In Edinburgh

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Exploring the Boots Beauty Supply Store in Edinburgh: A Comprehensive Review

Boots, located in the heart of Edinburgh, is more than just a beauty supply store; it's a one-stop destination for all your beauty and health needs. With various service options, including **in-store pick-up**, **delivery**, and a **wheelchair-accessible entrance**, this store aims to provide an inclusive shopping experience.

Accessibility and Parking

For those visiting by car, Boots offers a **wheelchair-accessible car park**, making it easier for everyone to access its wide range of products. The store is designed with accessibility in mind, showcasing a **wheelchair-accessible entrance** that ensures all customers can navigate the store with ease.

Shopping Experience

Customers often highlight their experiences at Boots, ranging from excellent customer service to frustrations with the **click-and-collect service**. While many praise the helpful staff members, some have noted long wait times and challenges with product availability.

One frequent visitor remarked on the large selection, stating the store is "clean and tidy" with a variety of products for men and women, including "a huge perfumes section" and great deals. However, others have expressed disappointment over the efficiency of the **in-store shopping** experience, especially regarding prescription services, indicating occasional long queues.

Payment Options

Boots accommodates various **payment methods**, making it convenient for all customers. They accept **credit cards**, **debit cards**, and even **NFC mobile payments**, ensuring a smooth transaction process. Nonetheless, some patrons have voiced concerns about the over-reliance on self-service tills, which can lead to delays if issues arise, such as needing assistance with a security tag.

Customer Service Insights

While customer service experiences vary, many shoppers appreciate the personalized help they receive. For example, one customer praised a staff member at the makeup counter for going above and beyond to offer advice. In contrast, others reported feeling ignored or underappreciated, particularly at busy times. A common theme in the reviews suggests that customer service could enhance their overall shopping experience significantly.

Final Thoughts

In summary, while Boots in Edinburgh is a robust option for beauty and healthcare needs, the store has room for improvement in customer service consistency and handling high traffic during busy hours. For those looking for a quick visit, the store's accessibility and comprehensive product range make it a worthwhile stop, but managing expectations regarding service efficiency is advisable. Whether you're picking up a prescription or exploring the latest

beauty trends, Boots remains a pillar of the Edinburgh shopping scene.

You will find us at

10 Gyle Ave, EH12 9JR Edinburgh, - United Kingdom (GB)

The contact phone of the respective **Beauty supply store** is +441313171288

And if you want to send a WhatsApp, you can do so at +441313171288

We are open during the following hours:

Day	Hours
Monday	10?AM–6?PM
Tuesday	9?AM–7?PM
Wednesday	9?AM–7?PM
Thursday	9?AM–7?PM
Friday	9?AM–7?PM
Saturday	9?AM–7?PM
Sunday	9?AM–6?PM

The website is Boots

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Images



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Tags

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